

SOTI MobiControl v15.4.1.4828

&

Knox Platform for Enterprise

February 2022
Samsung R&D Centre UK
(SRUK)

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Contacts:

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Knowledge Base:

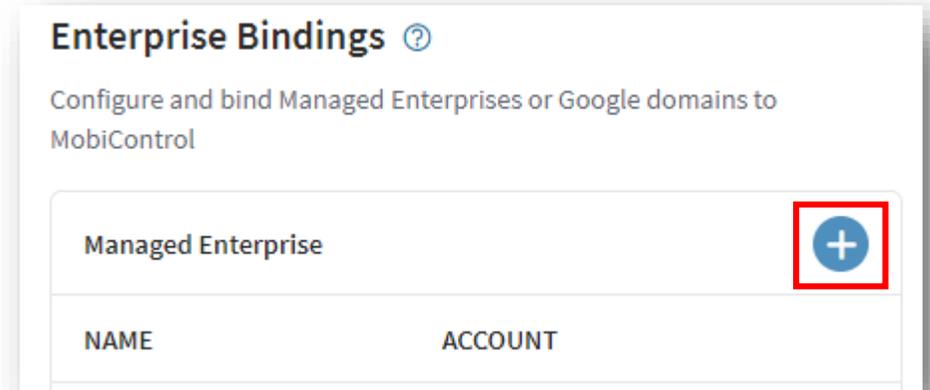
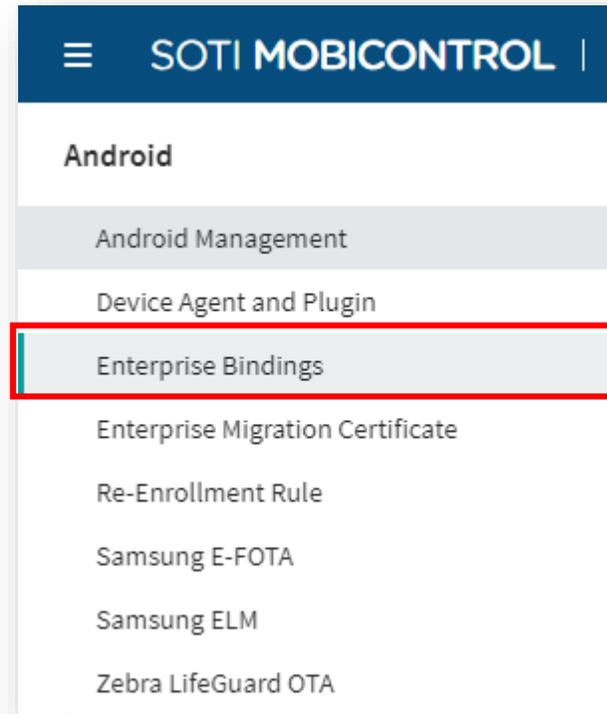
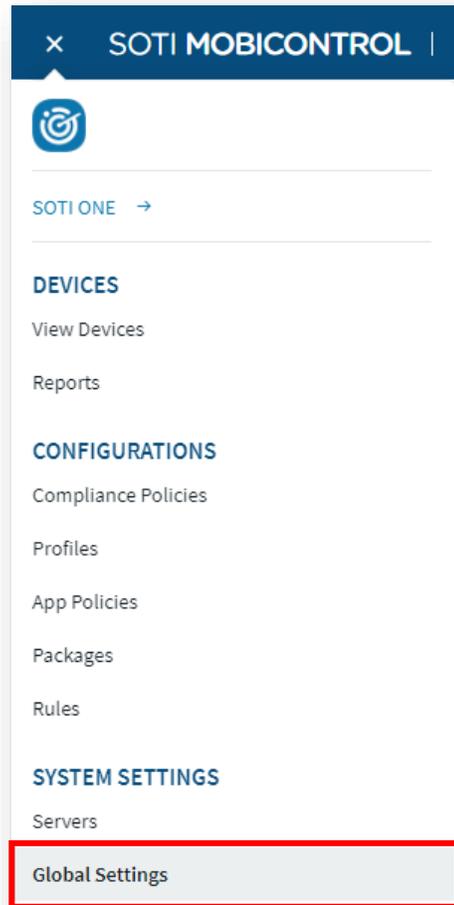
<https://www.soti.net/mc/help/v15.1/en/start.html>

Pre-Requisites for Knox Platform for Enterprise

1. Obtain access to SOTI MobiControl console
2. A Gmail account to map to SOTI MobiControl for Managed Google Play
3. Consider what enrollment method to use:
 - Knox Mobile Enrollment (KME)
 - QR Code enrollment
 - Email enrollment
 - Server details enrollment

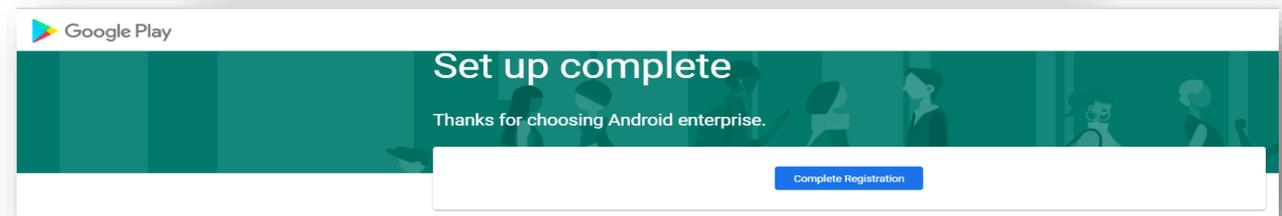
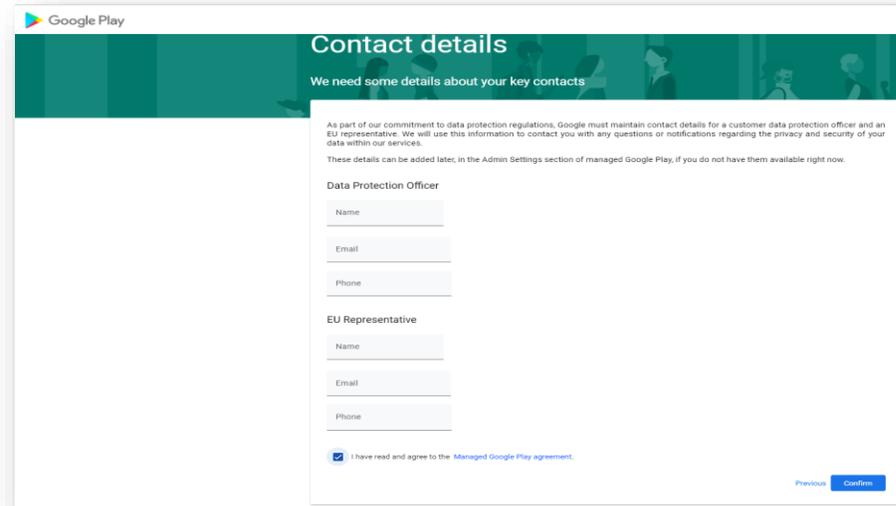
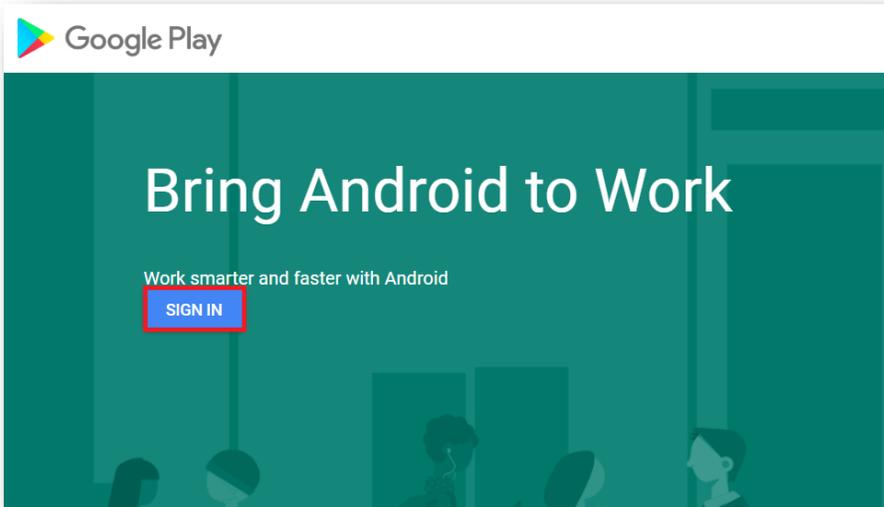
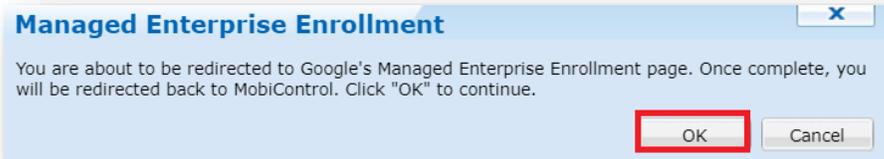
Configure Android Enterprise

- Within the SOTI MobiControl console, select Global Settings on the left
- Select Enterprise Bindings in the Android section
- Select the Add button to configure and bind your Managed Enterprise



Configure Android Enterprise

- Select OK and sign in with your Google Account
- Fill out the Contact details page, tick the Managed Google Play agreement and then select Confirm. These text fields are not mandatory, so you can alternatively leave them blank and just tick the Managed Google Play agreement and then select Confirm.
- Click Complete Registration to complete the Android Enterprise configuration and return to the SOTI MobiControl console.

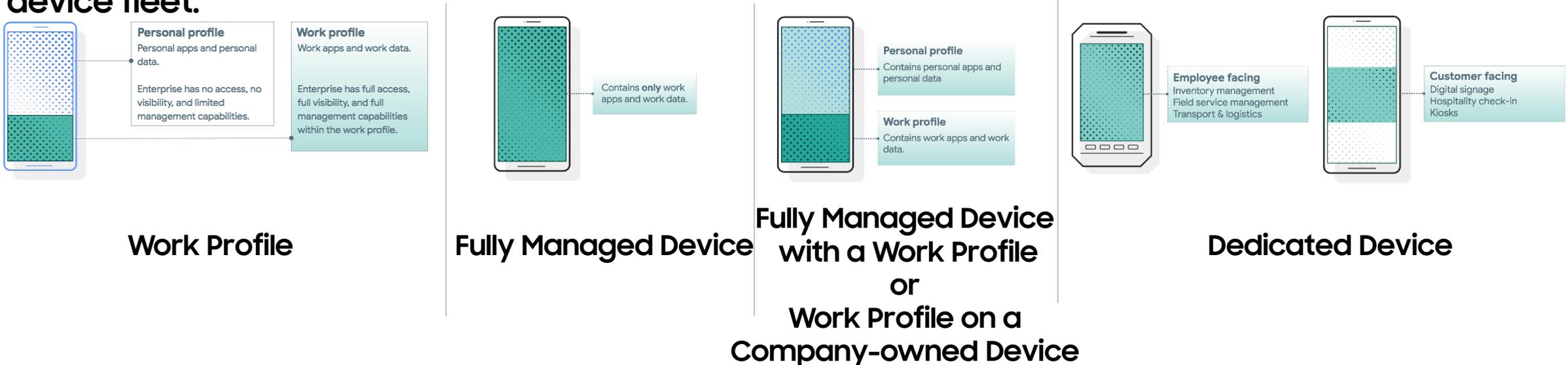


Android Enterprise Deployment Modes

Android Enterprise can be deployed in the following 5 deployment modes:

1. Work Profile [*formerly known as Profile Owner*]
2. Fully Managed Device [*formerly known as Device Owner*]
3. Fully Managed Device with a Work Profile (Not Supported) [*formerly known as COMP*, up to Android 10]
4. Work Profile on Company-owned Device [WPC, on Android 11+]
5. Dedicated device [*formerly known as COSU*]

SOTI MobiControl can support all 5 of these deployment modes. In this next section we will show you how to configure each of these 5 deployment modes in SOTI MobiControl for your device fleet.



Create Android Enterprise Device Rule

Creating an Android Enterprise Device Rule will enable the enrollment methods Work Profile, Fully Managed, Fully Managed with a Work Profile and Work Profile on Company Owned Device. The steps below illustrate how this is done.

- **Select Rules from the SOTI MobiControl Menu to enter the legacy console**
- **Select Android Plus at the top**
- **Right click on Add Devices and click Create Add Devices Rule**
- **Type a name of your choice and select Next**

The image shows two screenshots from the SOTI MobiControl interface. The left screenshot shows the main menu with 'Rules' highlighted in red. The right screenshot shows the 'Create Add Devices Rule' dialog with 'Android Enterprise' entered in the 'Name' field and the 'Next' button highlighted in red.

SOTI MOBICONTROL

SOTI ONE →

DEVICES

View Devices

Reports

CONFIGURATIONS

Compliance Policies

Profiles

App Policies

Packages

Rules

Info

	Value
Add Devices	Add Devices
Total Rules	1
Total Disabled Rules	0

Create Add Devices Rule

An Add Devices Rule defines characteristics of device enrollment such as authentication, the destination Device Group, and the Terms & Conditions presented to the end user.

Create one or more Add Devices Rules and distribute the enrollment details provided upon rule creation to device users.

To create a new Add Devices Rule, enter a descriptive name for the rule and click on the Next button.

Name:

Android Enterprise

Example: Add Management Devices

Back Next Cancel Help

Create Android Enterprise Device Rule

- Choose which devices to target, select Next
- Select a device group, select Next
- Select how you would like users to authenticate, select Next

Create Add Devices Rule

Choose which method to use when selecting the destination Device Group for devices enrolling using this Add Device Rule.

Manual
Choose the Device Group that devices will be enrolled to.

Based on User Group Membership
Map user groups to device groups. Devices whose user is a member of a specified user group will be placed in the corresponding device group.

Back Next Cancel Help

Create Add Devices Rule

Select the device group that the rule should target.

- My Company
 - DeX KSP demo
 - Management Devices
 - Sales Devices
 - Warehouse Devices

Child Selected Parent Selected Selected 0 Total Device(s) Targeted

Back Next Cancel Help

Create Add Devices Rule

User Authentication Options

Utilize user groups to authenticate users during device enrollment. Required for resolution of username macros on Exchange, VPN or WiFi payloads.

Directory Service Identity Provider

Search entity from directory service... Add

All authenticated users can enroll with this rule

Consider LDAP user as an enrollment user and assign all the user profiles (macOS Only)

Password required to verify device enrollment

Show Password

No password required to verify device enrollment

Certificate Authentication Authority

Issue device identity using:
Internal MobiControl CA

Back Next Cancel Help

Create Android Enterprise Device Rule

- Choose whether to enable Terms and Conditions, select Next
- Choose which permissions to prompt the user for, select Next
- Select Managed Google Play Accounts
- Select which account to use in the drop down
- For Fully Managed with a Work Profile or Work Profile on Company-owned Device select the Checkbox labelled 'Enroll your fully managed device with a work profile'
- Select Next

Create Add Devices Rule

Enable Terms and Conditions to apply at Enrollment

Select the Terms and Conditions

Manage Preview

Back Next Cancel Help

Create Add Devices Rule

Permissions

Select the permissions to be granted at Enrollment

Draw Over Other Apps	<input type="checkbox"/>
Modify System Settings	<input checked="" type="checkbox"/>
Notification Access	<input type="checkbox"/>
Usage Access	<input type="checkbox"/>

Modify System Settings
Permission to modify system settings.

Back Next Cancel Help

Create Add Devices Rule

Android Enterprise Setup

For Access to the Managed Google Play Store, choose which method to use to Manage the Android Devices enrolling using this Add Device Rule. If access to the Managed Google Play Store is not required, you do not need to modify any of the options below and can continue with the Add Device Rule Creation.

Managed Google Play Accounts
Available Enterprises

Managed Google Accounts
Manage the Devices using Google Accounts created in the Google Admin Portal (admin.google.com)

Skip Google Account Addition During Enrollment on Managed Android Devices

Enroll your fully managed device with a work profile

Back Next Cancel Help

Create Android Enterprise Device Rule

- Choose how you would like devices to be named
- Choose whether or not to add a plugin
- Select Next
- Select Finish
- Save the Enrollment ID, this will be used by your end users to enroll
- Select Close

Create Add Devices Rule

Configure Device Name

Customize the name of devices enrolling into the system by specifying a combination of text and/or macros.

Device Name:

AndroidPlus %AUTONUM%

Device Plugin Setup

Deploy latest plugin to enrolled device. Device plugin will be installed on your MobiControl instance before it's deployed to the device. This will trigger a device agent restart after device enrollment.

Manage Plugins

Back Next Cancel Help

Create Add Devices Rule

Name	Value
Type	Add Devices
Name	Android Enterprise
Status	Enabled
Activate Date	2020-07-29 9:30:42 AM
Target Device Groups	\\My Company\Management Devices\
Wildcard Filter Parameters	Add Devices Rule Tag = "8243EBE0-B7C4-79E5"
Force SHA-1 client certificate distribution	No
User Authentication Options	No password required
Enrollment ID	
Enrollment URL	
Cache Password	Disabled
Device Name	AndroidPlus %AUTONUM%
Install Device Plugin on Enrollment	Yes
Default Rule	No

Advanced

Back Finish Cancel Help

Device Enrollment Details

Users can now enroll their devices using either the Enrollment ID or Enrollment URL from the Device Agent. Distribute the Enrollment URL to provide enrollment instructions.

Enrollment ID: DWJLTS46

Enrollment URL: https://s110822.mobicontrolcloud.com/Enroll

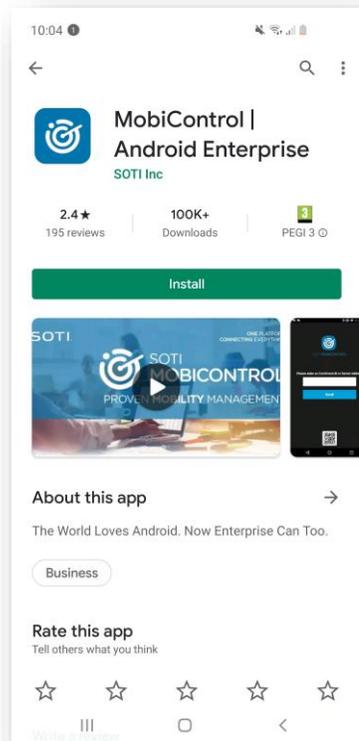
Email Enrollment Details Close Help

Android Enterprise: Work Profile Enrollment

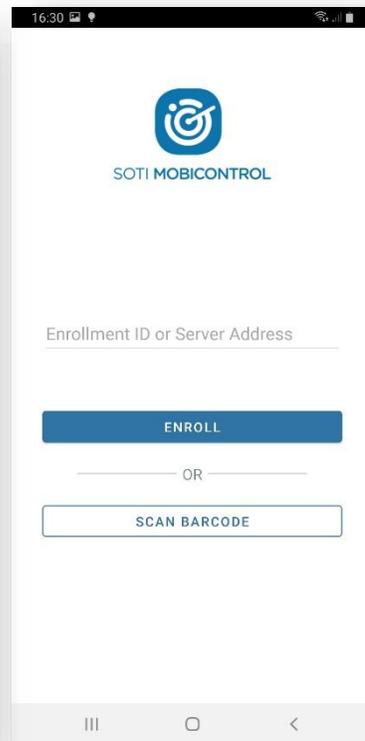
Android Enterprise BYOD Deployment

To enroll a device in the Android Enterprise BYOD deployment type, you simply need to use the Enrollment ID that was generated from the Device Rule from the previous slide.

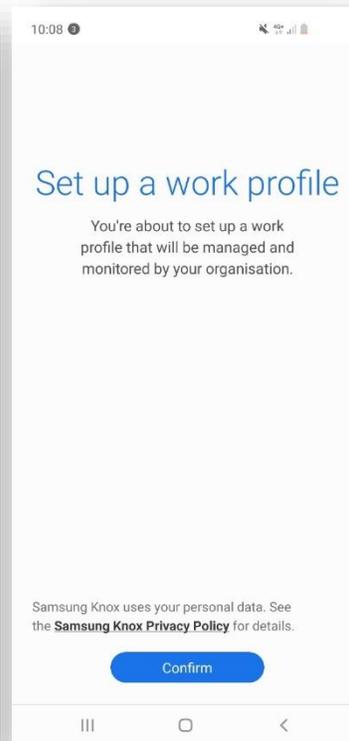
- On your device, go to the Google Play Store, download the MobiControl Android Enterprise client, and enroll your device into MobiControl.



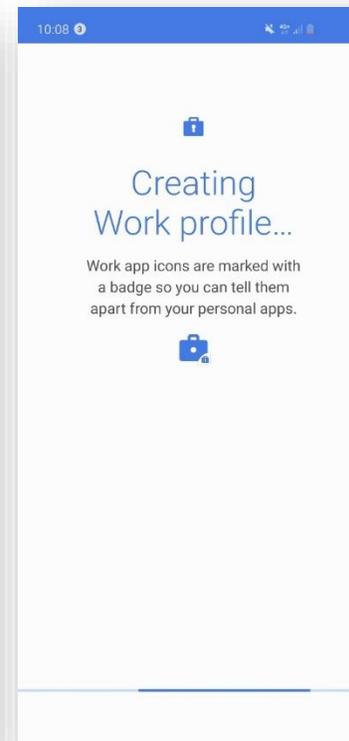
Install MobiControl from the Google Play Store



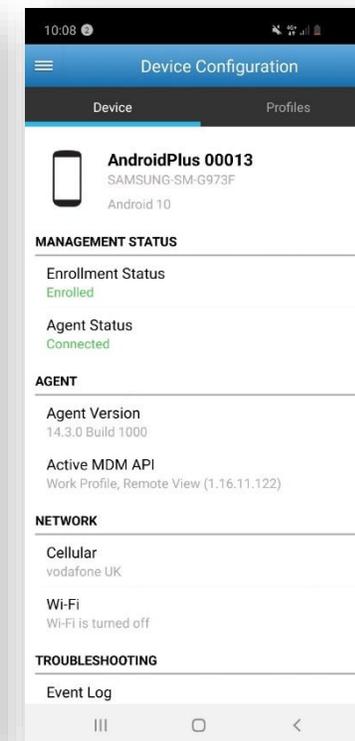
Open MobiControl, enter Your Enrollment ID and select ENROLL



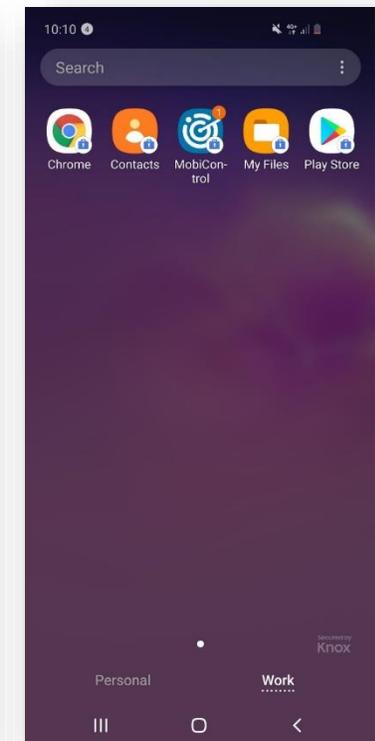
Confirm



Wait, Work Profile Will now configure



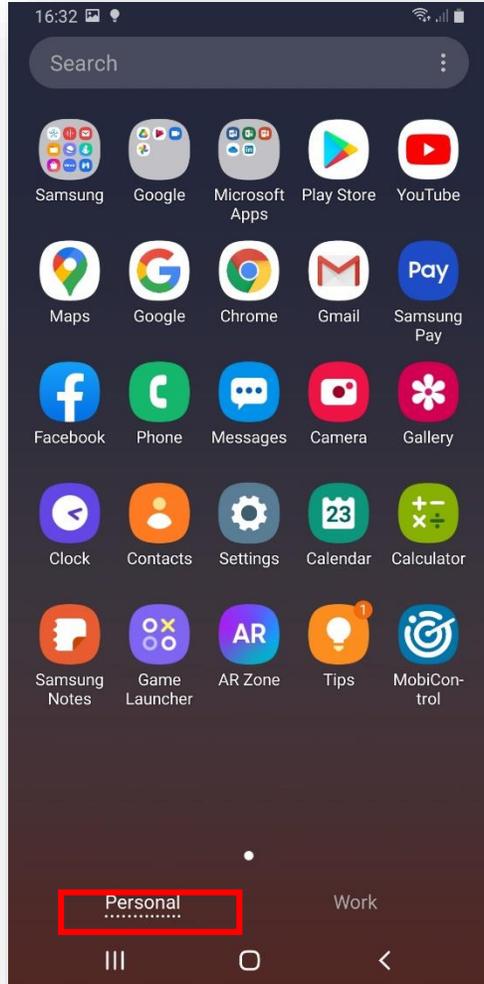
Your device is now enrolled, tap the home button



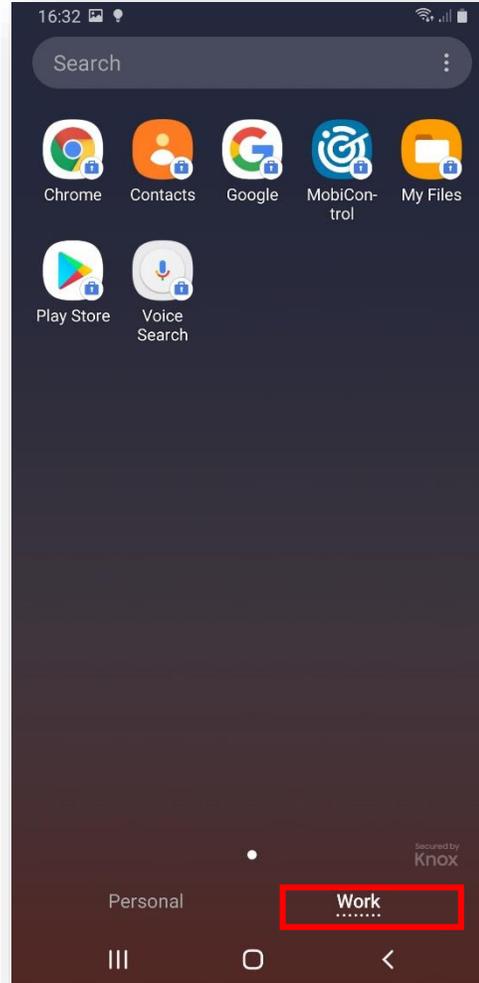
Work and Personal profiles are now separate

Android Enterprise: Work Profile Enrollment

How to tell that Work Profile has been successfully set up:



Personal Tab



Work Tab



No mention of device belonging to your organization on lock screen

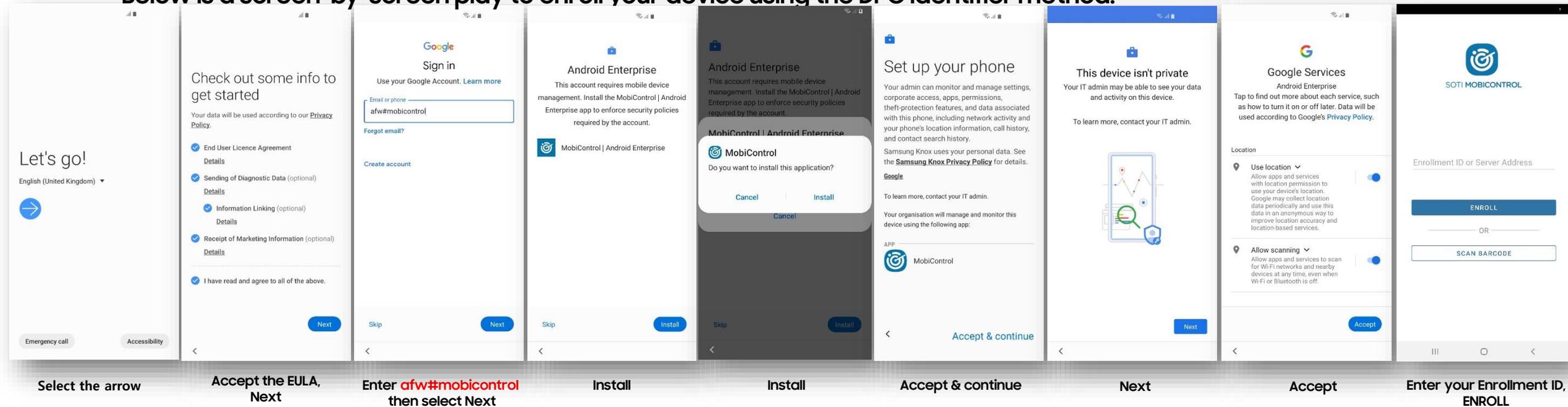
Android Enterprise: Fully Managed Enrollment

Android Enterprise Company-owned Device Deployment

To enroll your device as an Android Enterprise Company-owned device, you need to ensure the device is factory reset and at the welcome screen. From here, there are 3 ways you can enroll your device into MobiControl UEM as an Android Enterprise Company-owned device. Use the same 'Android Enterprise Rule' configuration but start from a factory reset device. Make sure the 'Enroll your fully managed device with a work profile' box was not checked when creating the rule.

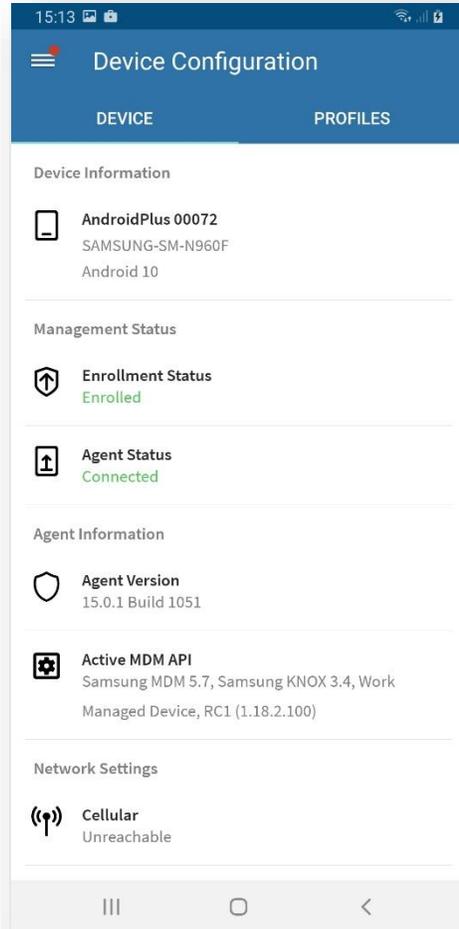
1. DPC Identifier [Also known as the hashtag method] **afw#mobicontrol**
2. QR Code Enrollment / NFC Enrollment
3. Knox Mobile Enrollment

Below is a screen-by-screen play to enroll your device using the DPC Identifier method.

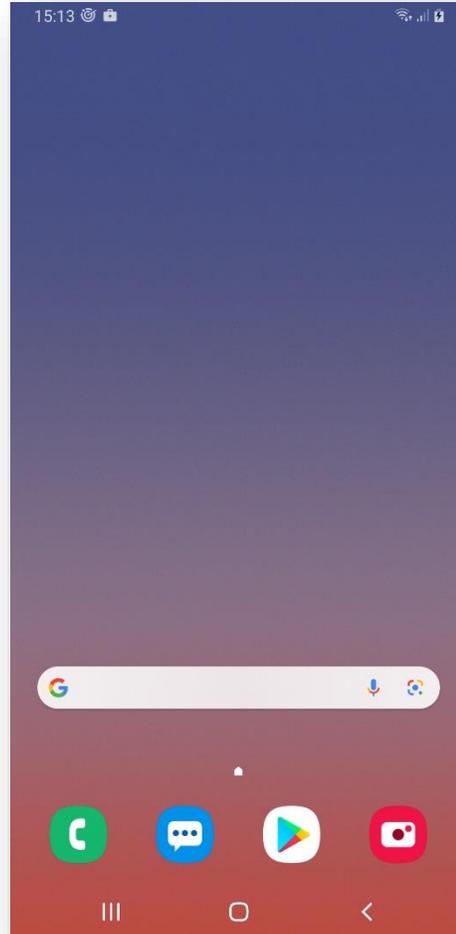


Android Enterprise: Fully Managed Device Enrollment

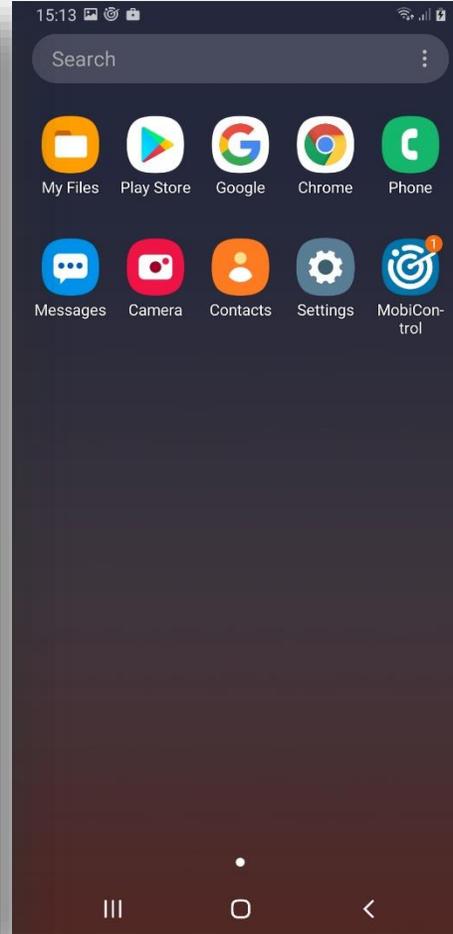
How to tell that a Fully Managed Device has been successfully set up:



Device is successfully enrolled



Sparse set of applications including MobiControl



Device belongs to your organization on lock screen

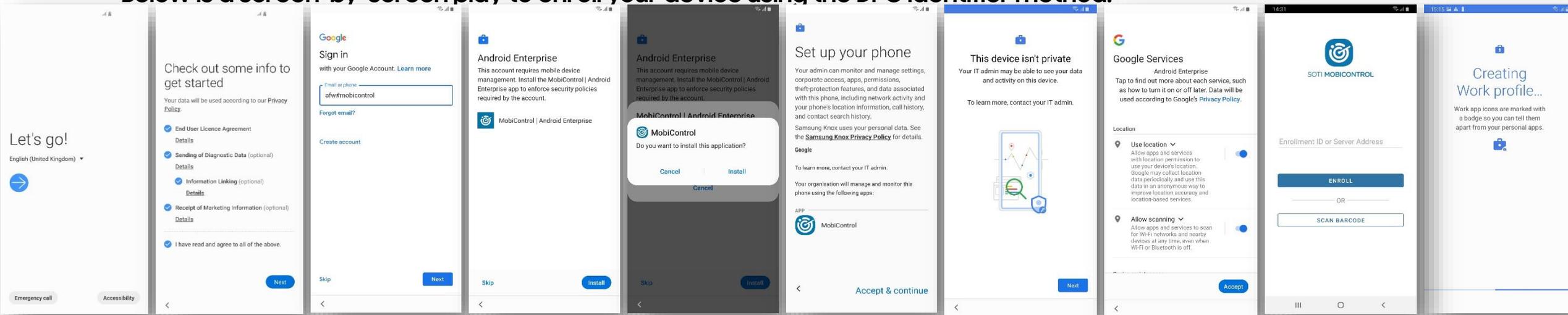
Android Enterprise: Fully Managed with a Work Profile Enrollment

To enroll your device as an Android Enterprise Fully Managed with a Work Profile, you need to ensure the device is factory reset and at the welcome screen. From here, there are 3 ways you can enroll your device into SOTI MobiControl as an Android Enterprise Fully Managed Device with a Work Profile. Use an 'Android Enterprise Rule' configuration that had the 'Enroll your fully managed device with a work profile' box checked.

1. DPC Identifier [Also known as the hashtag method] **afw#mobicontrol**
2. QR Code Enrollment / NFC Enrollment
3. Knox Mobile Enrollment

Note: this is only supported on Android 10 and below.

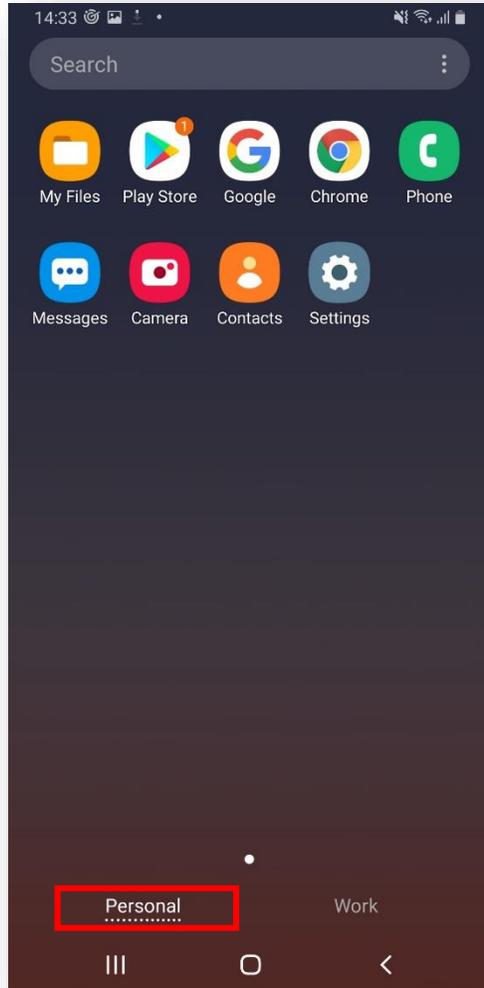
- Below is a screen-by-screen play to enroll your device using the DPC Identifier method.



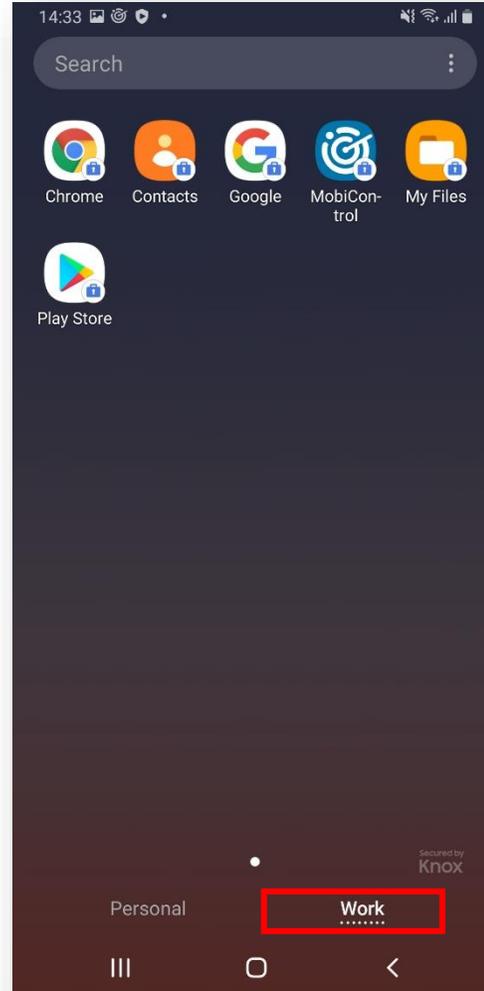
Select the arrow Accept the EULA, Next Enter **afw#mobicontrol** then select Next Install Install Accept & continue Next Accept Enter your Enrollment ID and select ENROLL Creating Work profile...

Android Enterprise: Fully Managed with a Work Profile Enrollment

How to tell that Fully Managed with a Work Profile has been successfully set up:



Personal Tab



Work Tab



Device is managed by your organization on lock screen

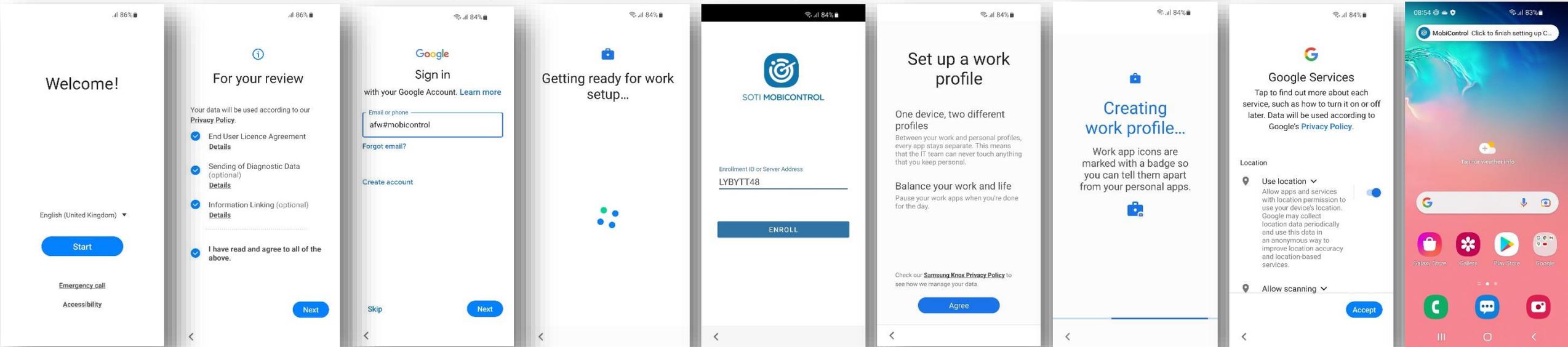
Android Enterprise: Work Profile on a Company Owned Device Enrollment

To enroll your device as an Android Enterprise Work Profile on a Company Owned Device, you need to ensure the device is factory reset and at the welcome screen. From here, there are 3 ways you can enroll your device into SOTI MobiControl as an Android Enterprise Work Profile on a Company Owned Device. Use an 'Android Enterprise Rule' configuration that had the 'Enroll your fully managed device with a work profile' box checked.

1. DPC Identifier [Also known as the hashtag method] **afw#mobicontrol**
2. QR Code Enrollment / NFC Enrollment
3. Knox Mobile Enrollment

Note: this is only supported on Android 12 and above. * Android 11 is not supported *****

• Below is a screen-by-screen play to enroll your device using the DPC Identifier method.

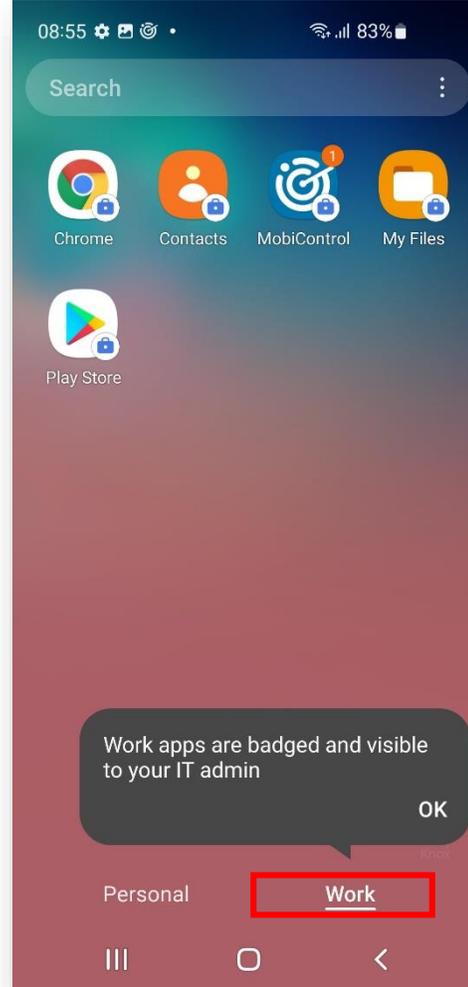


Select Start Review the Terms and Conditions and select Next Enter **afw#mobicontrol** select Next Getting ready for work setup... Enter your Enrollment ID, select ENROLL Set up a work profile, select Agree Creating work profile... Accept Google Services Installation complete

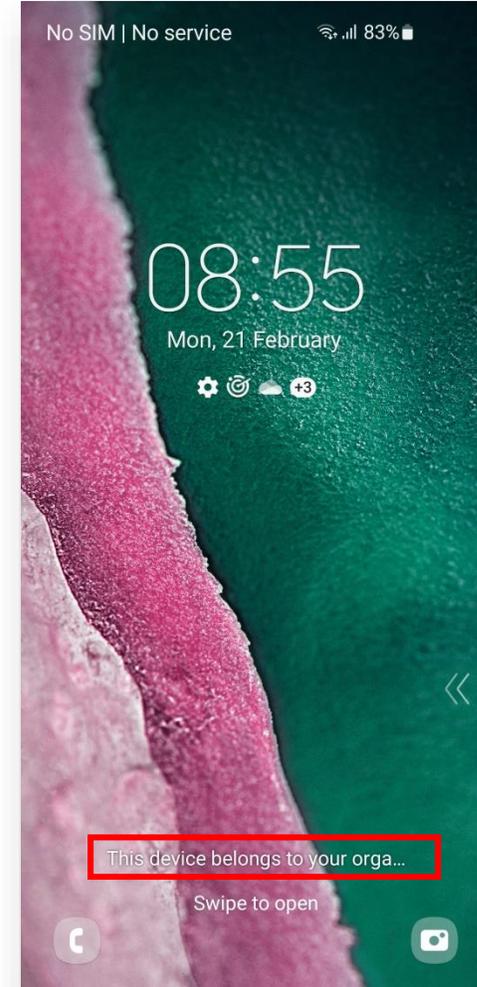
How to tell that Work Profile on a Company Owned Device has been successfully set up:



Personal Tab



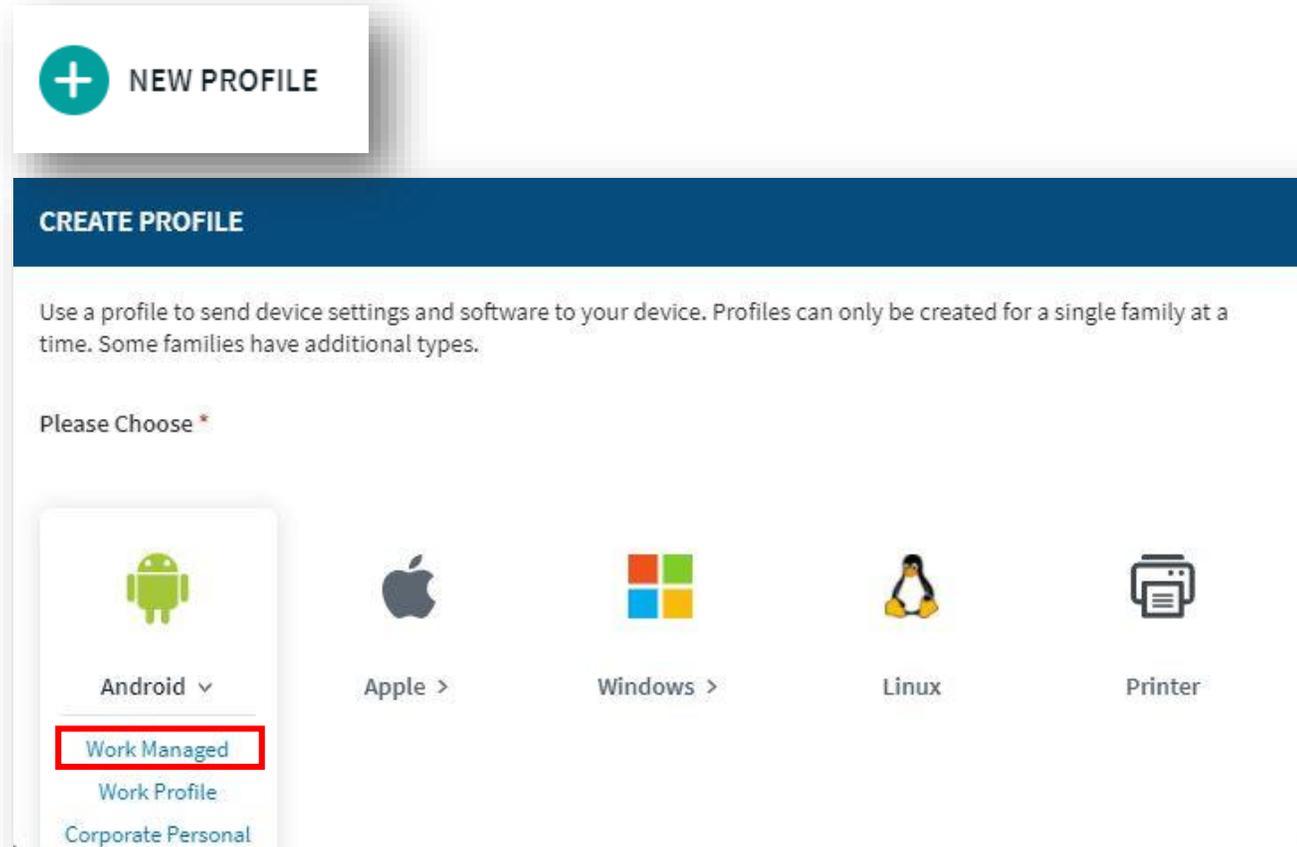
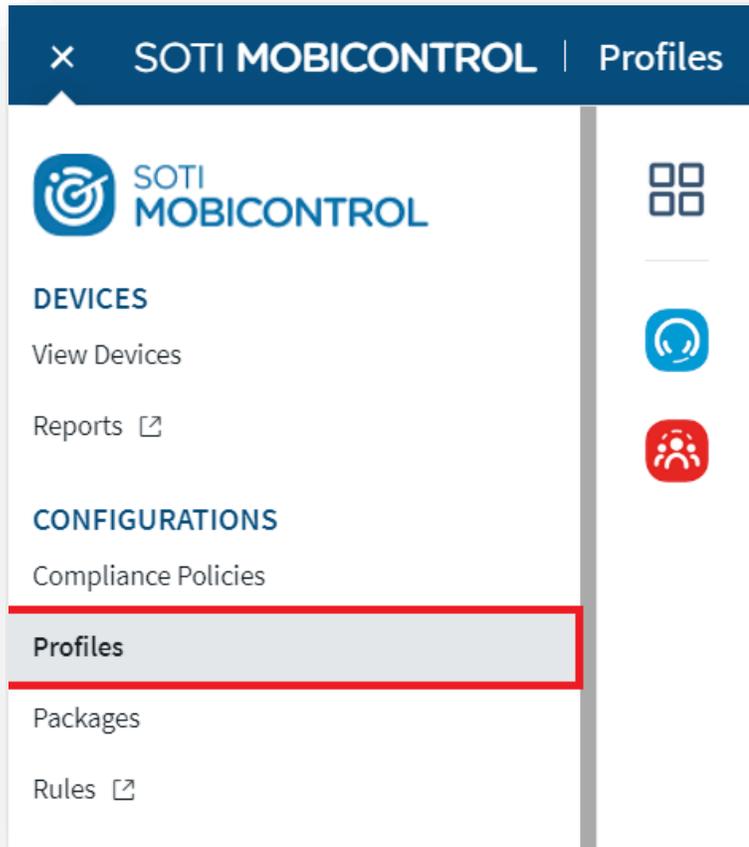
Work Tab



Device belongs to your organization on lock screen

Android Enterprise: Dedicated Device Configuration

- Click the navigation button in the top left corner of the main console and select Profiles
- Select NEW PROFILE on the left
- Select Android then Work Managed



Android Enterprise: Dedicated Device Configuration

- In the **GENERAL** tab, enter a Profile Name
- Select the **CONFIGURATIONS** tab and then click the + symbol
- Select Authentication
- Set an Administrator password of your choice then select the **DEVICE** tab

CREATE PROFILE

GENERAL CONFIGURATIONS PACKAGES

Profile Name * Kiosk

Description Profile description

Status n/a

Version 1.0

Family Android Plus

Type Android Enterprise - Work Managed Device

Configurations 0

Packages 0

CANCEL SAVE AND ASSIGN SAVE

CREATE PROFILE

GENERAL CONFIGURATIONS PACKAGES

PROFILE CONFIGURATION

NO CONFIGURATIONS ADDED

Configurations are added to profiles to push settings down to devices.

CANCEL SAVE AND ASSIGN SAVE

AUTHENTICATION

Create administrator and user password policies and set password complexity.

ADMINISTRATOR DEVICE

Device Administrator

Password * [Redacted]

CANCEL SAVE

Android Enterprise: Dedicated Device Configuration

- Select Disable Lockscreen and then SAVE
- Select the + symbol
- Select Lockdown

AUTHENTICATION

Create administrator and user password policies and set password complexity.

ADMINISTRATOR **DEVICE**

Device Password Policy

Password Policy Type: **Disable Lockscreen**

CANCEL **SAVE**



CREATE PROFILE

GENERAL **CONFIGURATIONS** PACKAGES

PROFILE CONFIGURATION **+**

Configuration

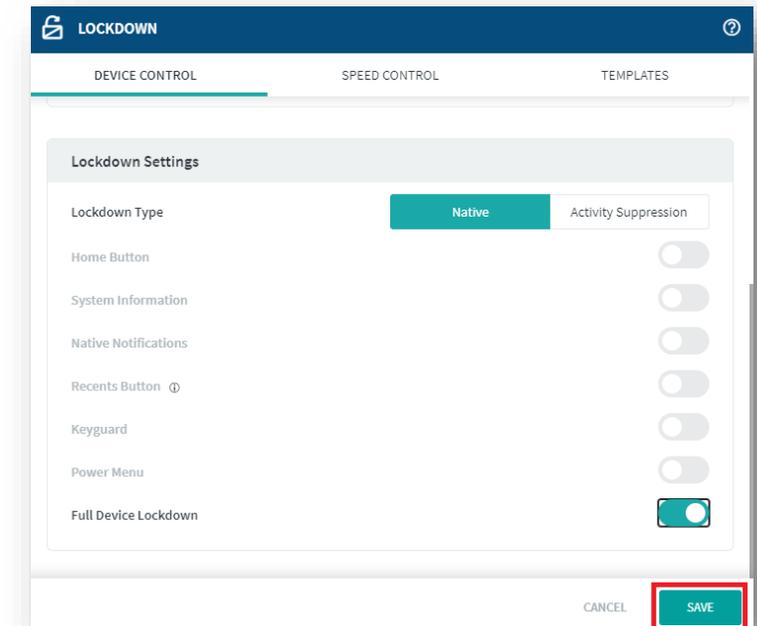
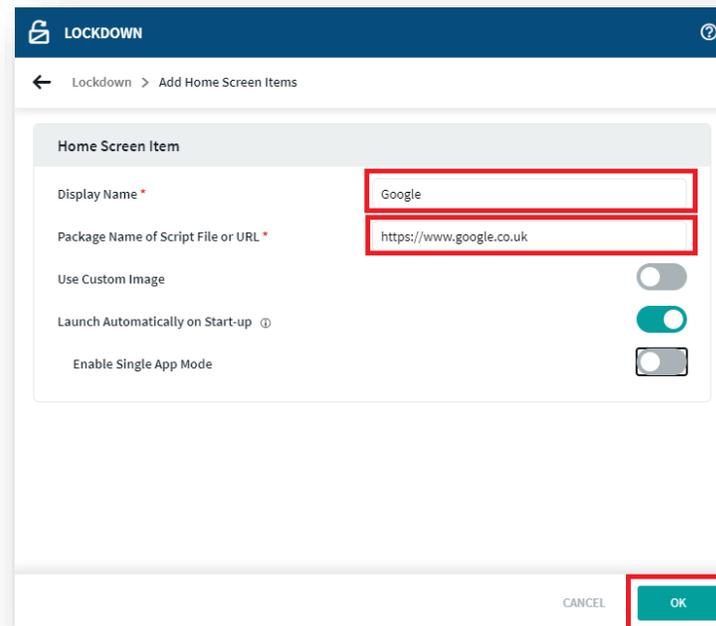
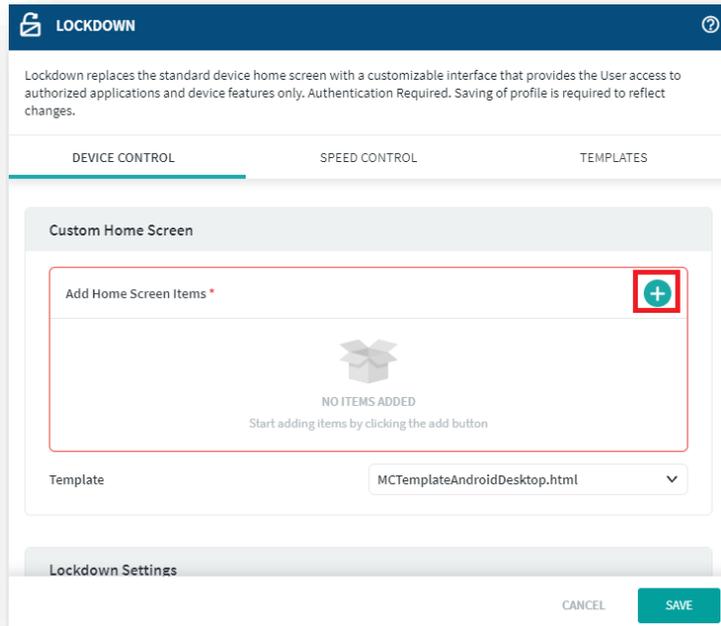
Restrictions

- Application Run Control
- Browser
- Browser Proxy
- Feature Control
- Lockdown**
- Web Filter

CANCEL **SAVE AND ASSIGN** SAVE

Android Enterprise: Dedicated Device Configuration

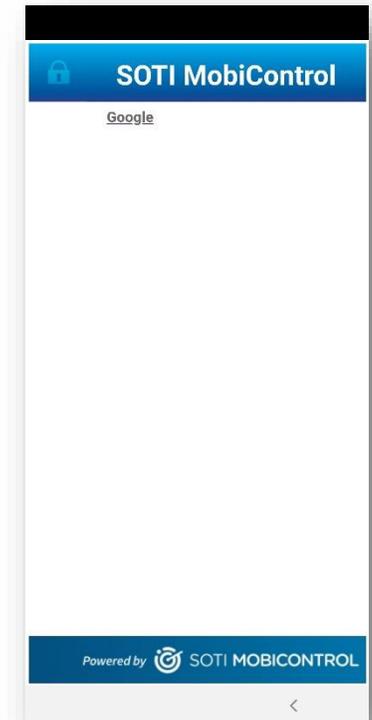
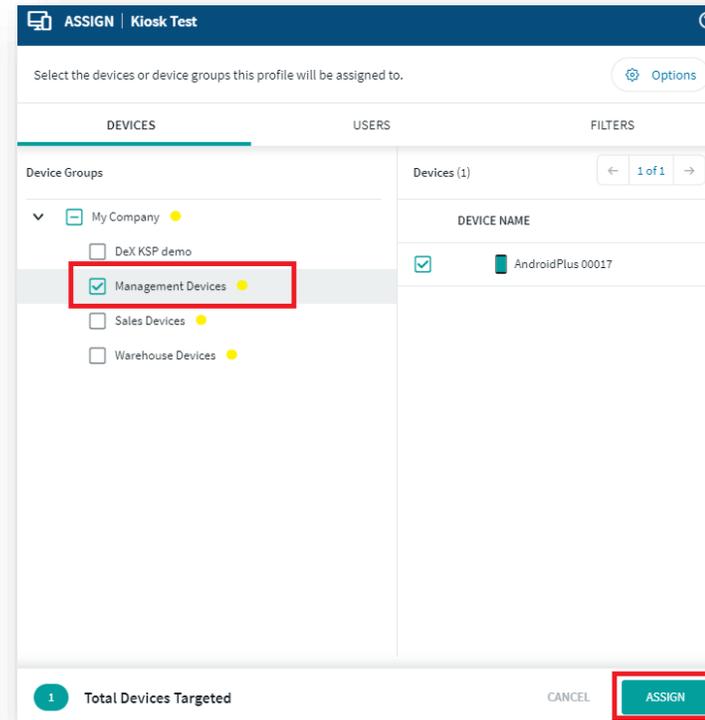
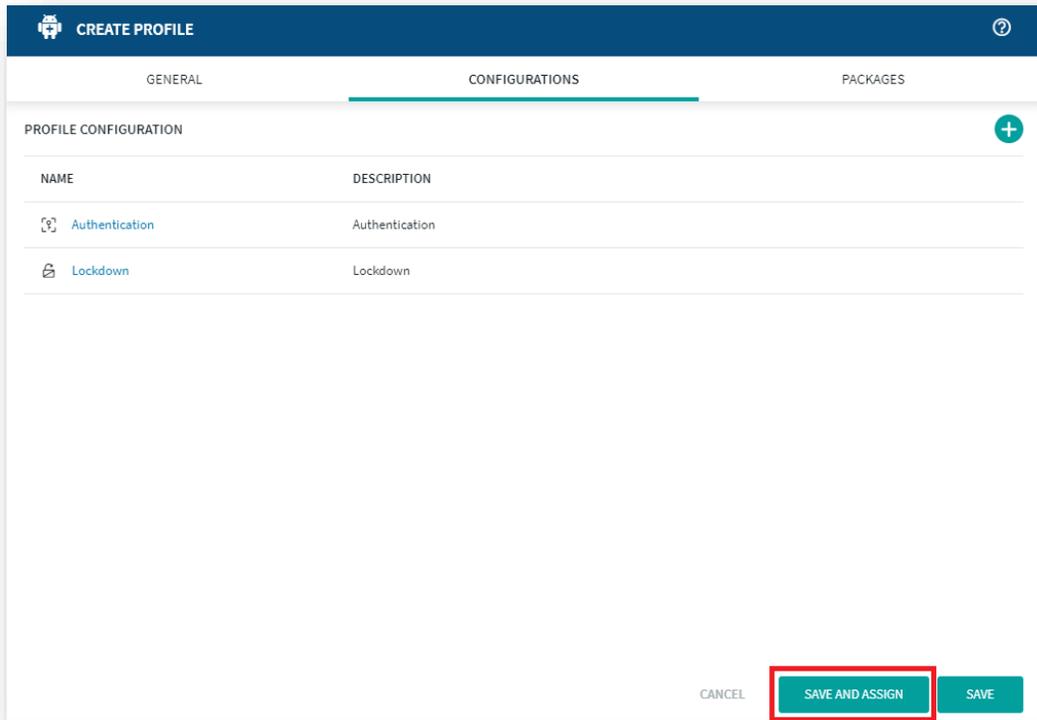
- Select the + symbol under Custom Home Screen
- Enter a Display Name and add either a package name or a URL for your chosen application
- Choose your desired Lockdown Settings and then select SAVE



Android Enterprise: Dedicated Device Configuration

- Select the **SAVE AND ASSIGN**
- Select a Device Group and then click **ASSIGN**

For Dedicated Device enrollment, follow the same enrollment steps as the Fully Managed on slide 13.



The Knox Platform for Enterprise solution provides a robust set of features on top of the core Android Enterprise platform, to fill security and management gaps and meet the strict requirements of highly regulated industries.

The Knox Platform for Enterprise solution comes in a two tiered offering:

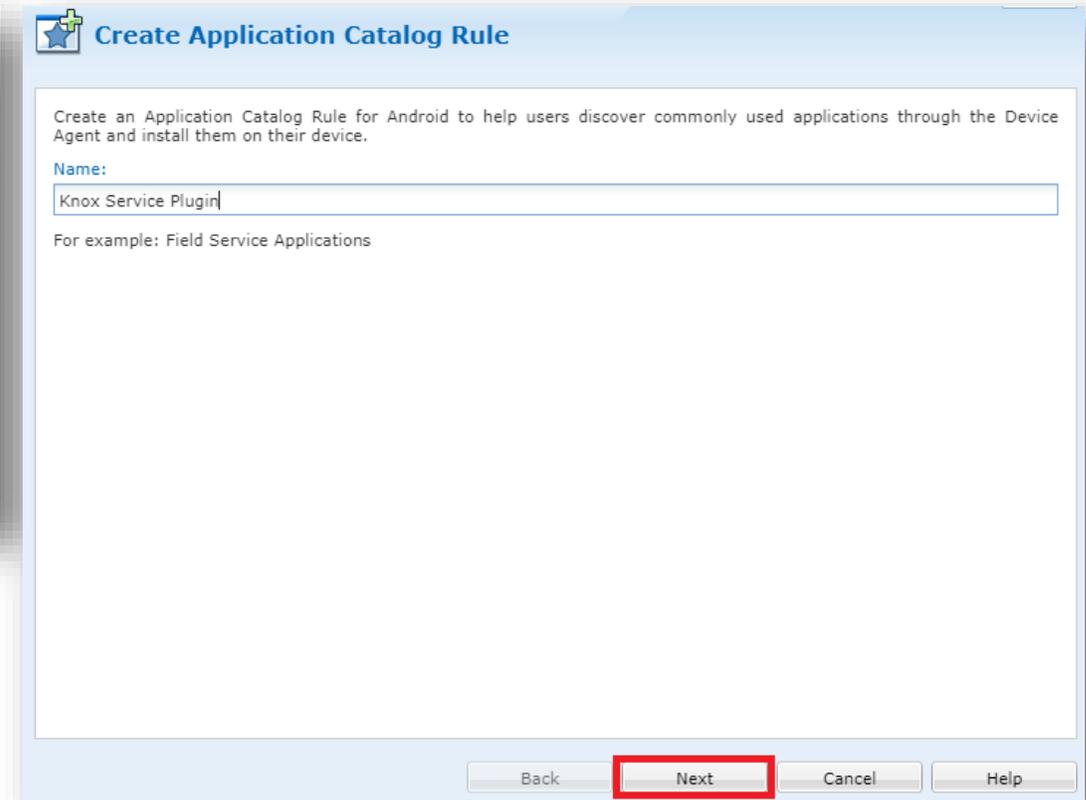
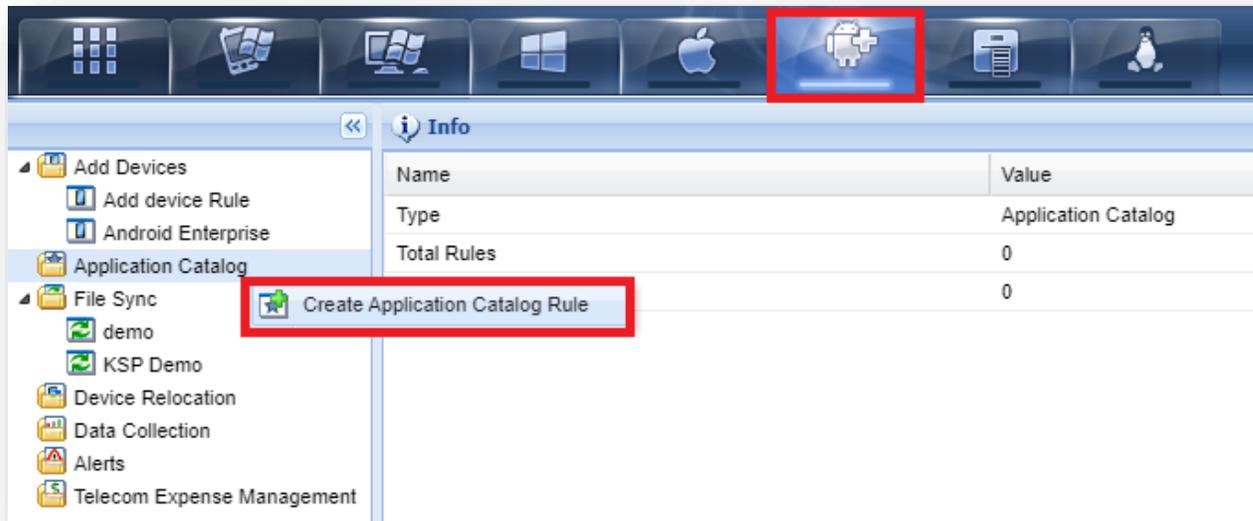
- Knox Platform for Enterprise : Standard Edition [FREE]
- Knox Platform for Enterprise : Premium Edition [FREE or \$ for special options such as Dual DAR]

Knox Platform for Enterprise : Standard Edition offers free additional policies you can use to provide enhanced security, manageability and usability over your Samsung device fleet, running Android Enterprise on Oreo or above.



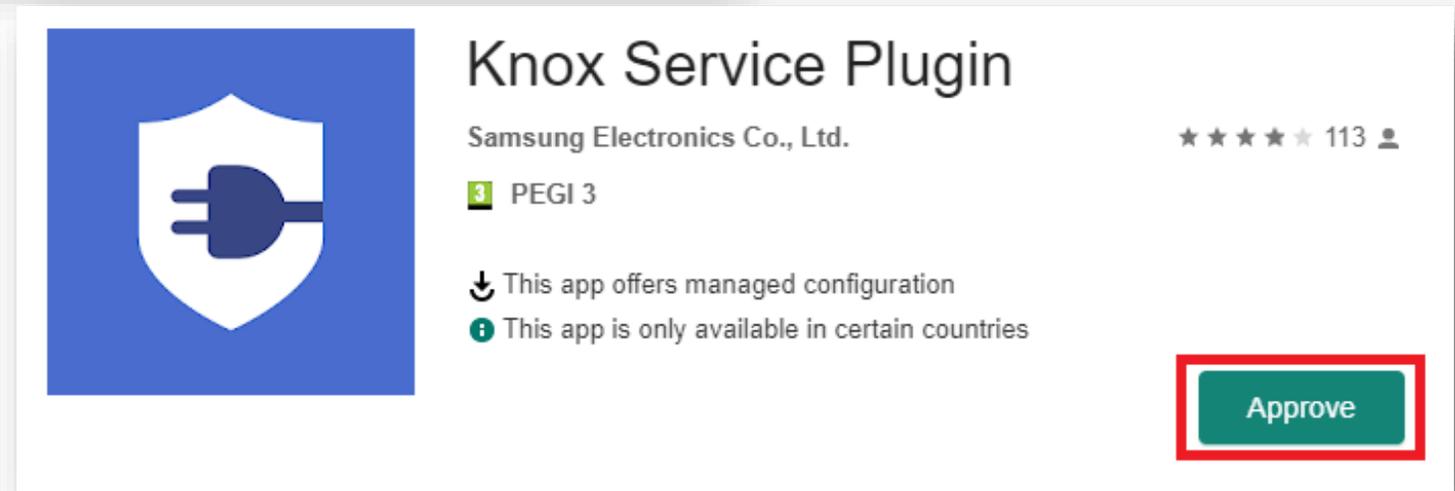
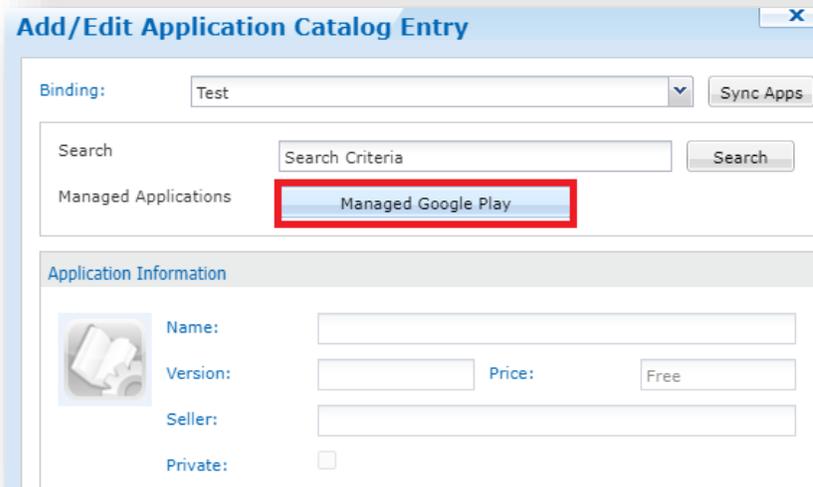
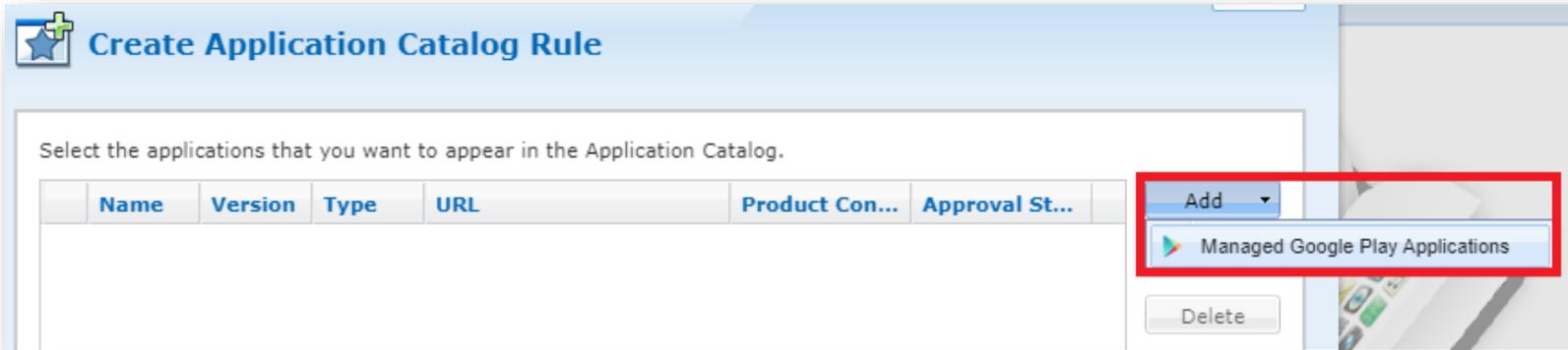
Configure Knox Platform for Enterprise using Knox Service Plugin

- Within Global Settings, Select Android Plus
- Right click on Application Catalog, select Create Application Catalog Rule
- Type a name of your choice, select Next



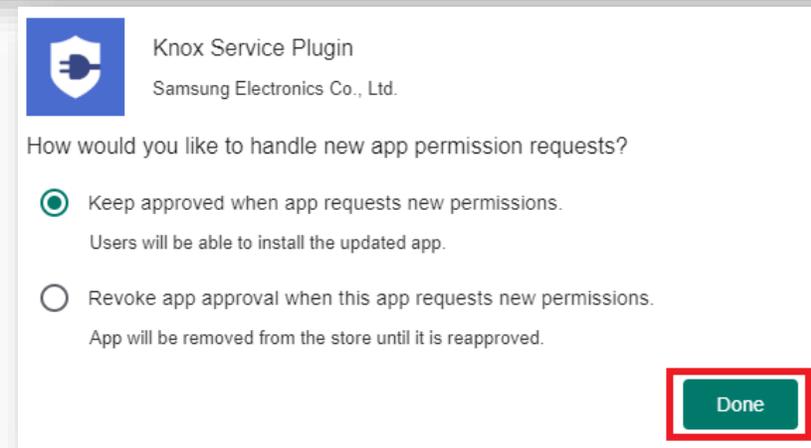
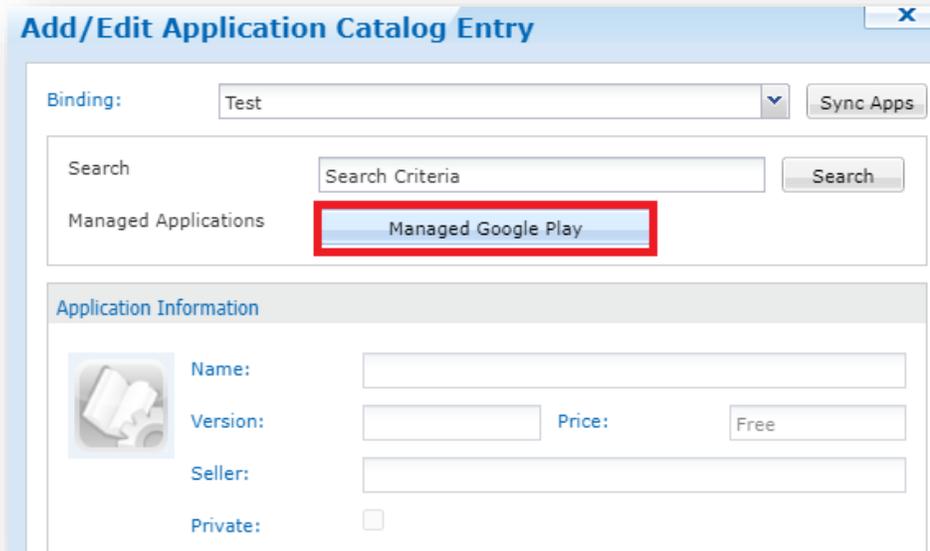
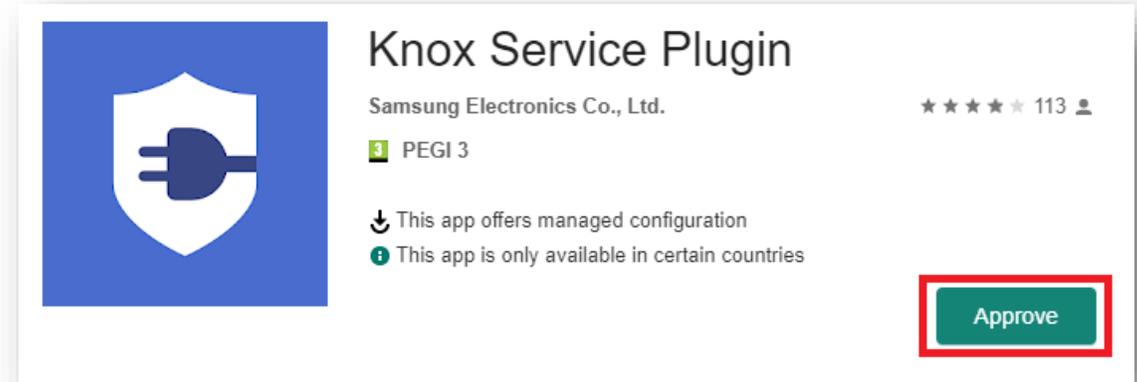
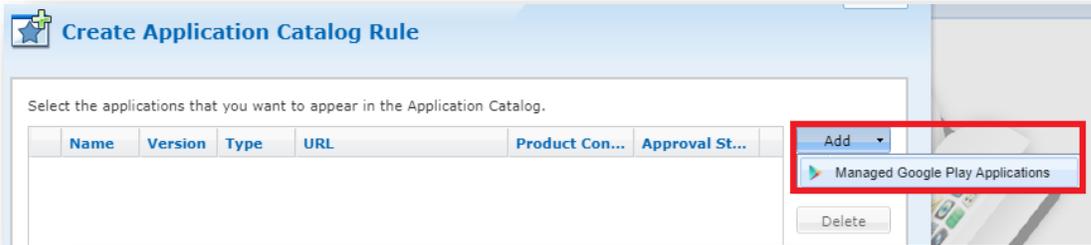
Configure Knox Platform for Enterprise using Knox Service Plugin

- Select Add, then Managed Google Play Applications
- Click Managed Google Play
- Search for and Approve the Knox Service Plugin



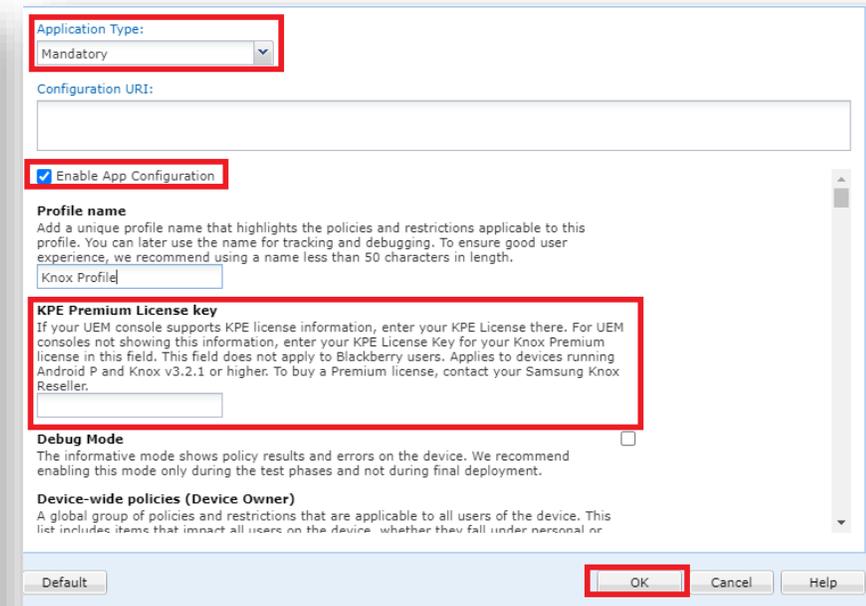
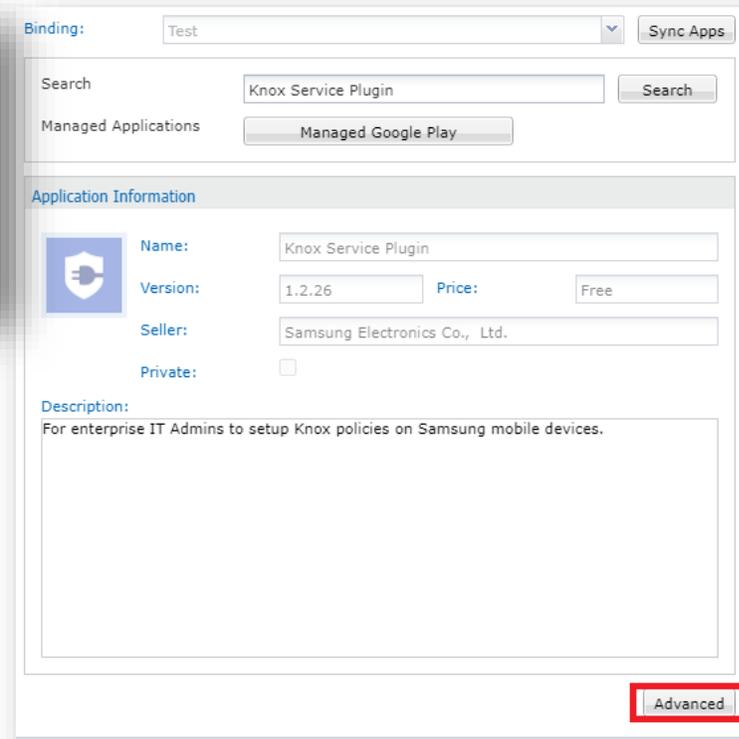
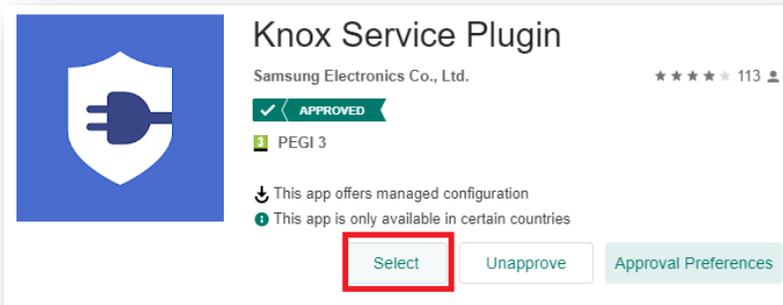
Configure Knox Platform for Enterprise using Knox Service Plugin

- Select Add, then Managed Google Play Applications
- Click Managed Google Play
- Search for and Approve the Knox Service Plugin
- Choose how you would like to handle new app permissions, select Done



Configure Knox Platform for Enterprise using Knox Service Plugin

- Click Select then Advanced
- Set Application Type to Mandatory and click Enable App Configuration
- Copy and Paste your KPE License key into the KPE premium field if you would like use the premium features
- Once you have enabled your required settings, select OK



Configure Knox Platform for Enterprise using Knox Service Plugin

- Click OK
- Select Next

Add/Edit Application Catalog Entry

Binding:

Search

Managed Applications

Application Information

 Name:

Version: Price:

Seller:

Private:

Description:

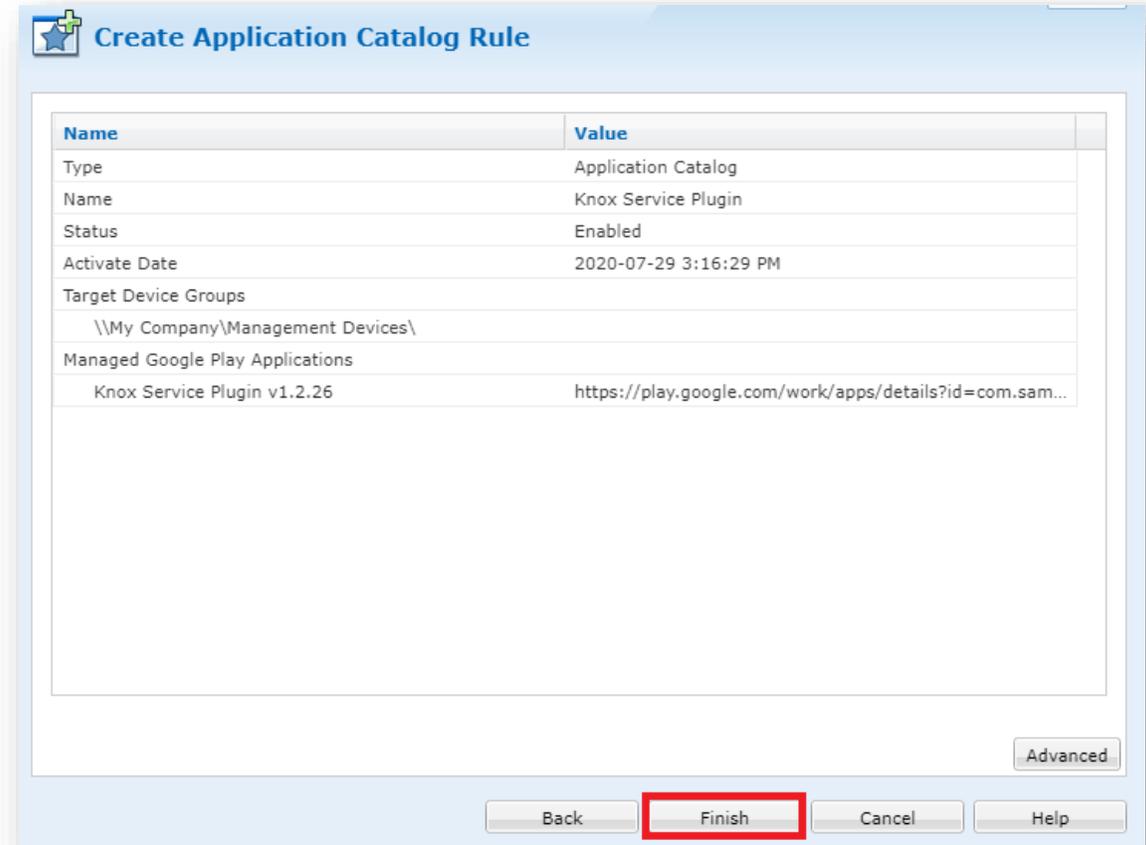
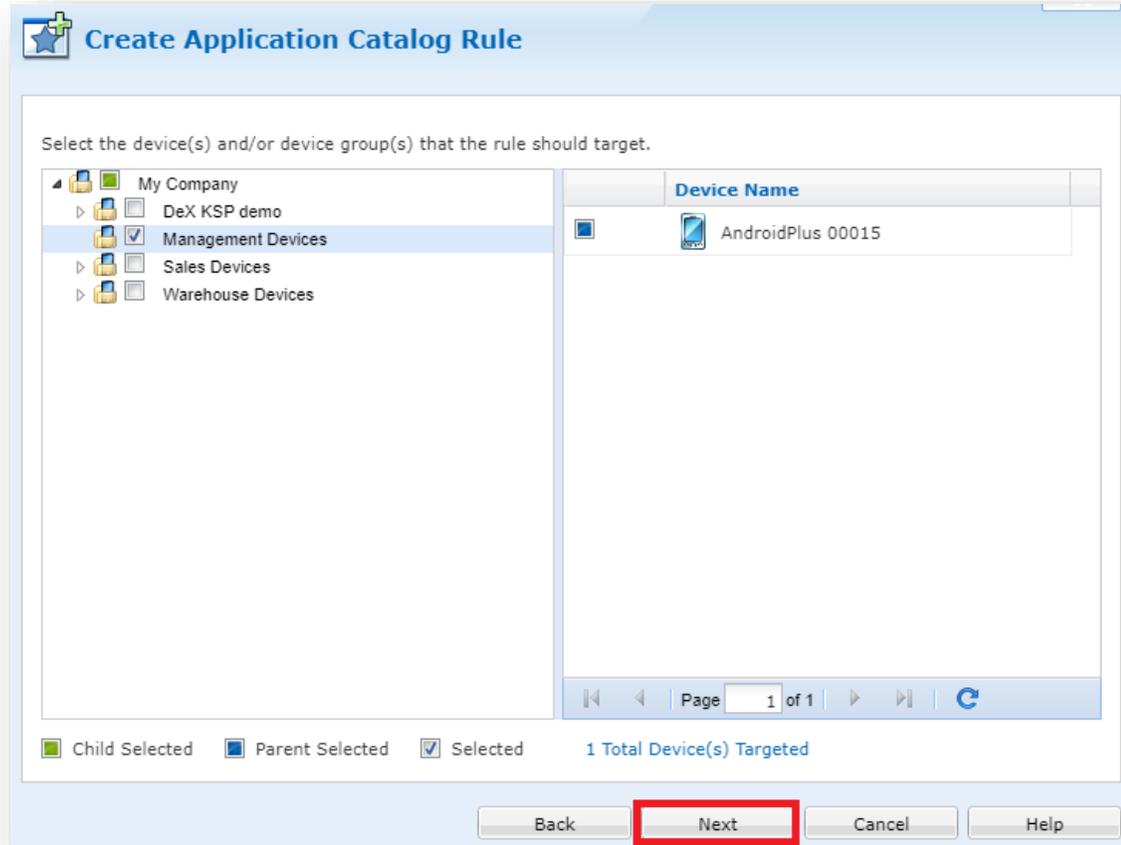
Create Application Catalog Rule

Select the applications that you want to appear in the Application Catalog.

Name	Version	Type	URL	Product Con...	Approval St...	
Managed Google Play Applications (1 Item)						
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Configure Knox Platform for Enterprise using Knox Service Plugin

- Choose your target device group, select Next
- Select Finish



This is version 2.2 of this document.

Thank you!

