

SOTI MobiControl v15.4.1.4828

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Knox Platform for Enterprise

February 2022 Samsung R&D Centre UK (SRUK)



Agenda

- 1. Pre-requisites for Knox Platform for Enterprise
- 2. Managed Google Play [MGP] Configuration
- 3. Android Enterprise Deployment Modes
 - Work Profile
 - Fully Managed Device
 - Dedicated Device
- 4. Android Enterprise configuration
- 5. Work Profile enrollment flow
- 6. Fully Managed enrollment flow
- 7. Fully Managed with a Work Profile enrollment flow
- 8. Work Profile on a Company-owned Device enrollment flow
- 9. Dedicated Device configuration
- 10. Configure Knox Service Plugin [KSP] Standard and Premium

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Knowledge Base:

https://www.soti.net/mc/help/v15.1/en/start.html

Pre-Requisites for Knox Platform for Enterprise

- 1. Obtain access to SOTI MobiControl console
- 2. A Gmail account to map to SOTI MobiControl for Managed Google Play
- 3. Consider what enrollment method to use:
 - Knox Mobile Enrollment (KME)
 - QR Code enrollment
 - Email enrollment
 - Server details enrollment

- Within the SOTI MobiControl console, select Global Settings on the left
- Select Enterprise Bindings in the Android section
- Select the Add button to configure and bind your Managed Enterprise

SOTI MOBICONTROL	≡ SOTI MOBICONTROL	Enterprise Bindings ⑦
3	Android	Configure and bind Managed Enterprises or Google dom: MobiControl
OTI ONE →	Android Management	Managed Enterprise
EVICES	Device Agent and Plugin	
eports	Enterprise Bindings	NAME ACCOUNT
ONFIGURATIONS	Enterprise Migration Certificate	
ompliance Policies	Re-Enrollment Rule	
ofiles	Samsung E-FOTA	
p Policies	Samsung ELM	
ickages	Zebra LifeGuard OTA	
ules		
SYSTEM SETTINGS		
Servers		
Global Settings		

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- Select OK and sign in with your Google Account
- Fill out the Contact details page, tick the Managed Google Play agreement and then select Confirm. These text fields are not mandatory, so you can alternatively leave them blank and just tick the Managed Google Play agreement and then select Confirm.
- Click Complete Registration to complete the Android Enterprise configuration and return to the SOTI MobiControl console.



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Android Enterprise Deployment Modes

Android Enterprise can be deployed in the following 5 deployment modes:

- 1. Work Profile [formerly known as Profile Owner]
- 2. Fully Managed Device [formerly known as Device Owner]
- 3. Fully Managed Device with a Work Profile (Not Supported) [*formerly known as COMP,* up to Android 10]
- 4. Work Profile on Company-owned Device [WPC, on Andoid 11+]
- 5. Dedicated device [formerly known as COSU]

SOTI MobiControl can support all <u>5</u> of these deployment modes. In this next section we will show you how to configure each of these 5 deployment modes in SOTI MobiControl for your device fleet.



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Create Android Enterprise Device Rule

Creating an Android Enterprise Device Rule will enable the enrollment methods Work Profile, Fully Managed, Fully Managed with a Work Profile and Work Profile on Company Owned Device. The steps below illustrate how this is done.

- Select Rules from the SOTI MobiControl Menu to enter the legacy console
- Select Android Plus at the top
- Right click on Add Devices and click Create Add Devices Rule
- Type a name of your choice and select Next

SOTI MOBICONTROL			č 🔅 🔒	1	Ľ	Create Add Devices Rule
TIONE →	Add Devices Add Devices Applic Create Add Devices F Create Add Devices F	i) Info Rule Total Rules Total Disabled Rules		Value Add Devices 1 0	An A Grou Crea devi To ci <u>Nam</u>	Add Devices Rule defines characteristics of device enrollment such as authentication, the destiup, and the Terms & Conditions presented to the end user. ate one or more Add Devices Rules and distribute the enrollment details provided upon rul ce users. reate a new Add Devices Rule, enter a descriptive name for the rule and click on the Next buttone:
VICES w Devices	 Device Relocation Data Collection Alerts Training Former Management 				And	iroid Enterprise
eports ONFIGURATIONS				_		
mpliance Policies						
ornes op Policies						
'ackages						
Rules						Back Next Cancel

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- Choose which devices to target, select Next
- Select a device group, select Next
- Select how you would like users to authenticate, select Next

Create Add Devices Rule	Create Add Devices Rule	Create Add Devices Rule
Choose which method to use when selecting the destination Device Group for devices enrolling using this Add Device Rule. Manual Choose the Device Group that devices will be enrolled to. Based on User Group Membership Map user groups to device groups. Devices whose user is a member of a specified user group will be placed in the corresponding device group. 	Select the device group that the rule should target. My Company DeX KSP demo Management Devices Sales Devices Sales Devices Child Selected Parent Selected Selected Selected Child Selected Parent Selected Selected Selected 	User Authentication Options Utilize user groups to authenticate users during device enrollment. Required for resolution of username macros on Exchange, VPN or WiFi payloads. Image: Directory Service Identity Provider Image: Directory Service Add Image: Directory Service Identity Provider Image: Directory Service Image: Directory Service <
Back Next Cancel Help	Back Next Cancel Help	Back Next Cancel Help

- Choose whether to enable Terms and Conditions, select Next
- Choose which permissions to prompt the user for, select Next
- Select Managed Google Play Accounts
- Select which account to use in the drop down
- For Fully Managed with a Work Profile or Work Profile on Company-owned Device select the Checkbox labelled 'Enroll your fully managed device with a work profile'
- Select Next

Create Add Devices Rule	Create Add Devices Rule	Create Add Devices Rule
	Permissions Select the permissions to be granted at Enrollment Draw Over Other Apps Modify System Settings Notification Access Usage Access Modify System Settings Permission to modify system settings.	Adroid Enterprise Setue. If access to the Managed Google Play Store, choose which method to use to Manage the Android Devices reading using this Add Device Rule. If access to the Managed Google Play Store is not required, you do not do to out on which we add Device Rule Creation.
Back Next Cancel Help	Back Next Cancel Help	Back Next Cancel Help

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- Choose how you would like devices to be named
- Choose whether or not to add a plugin
- Select Next
- Select Finish
- Save the Enrollment ID, this will be used by your end users to enroll
- Select Close

Create Add Devices Rule	Create Add Devices Rule		Device Enroll	nent Details
Configure Device Name	Name	Value	Lisers can now en	roll their devices using either the Enrollment ID
	Туре	Add Devices	or Enrollment UR	from the Device Agent. Distribute the
Customize the name of devices enrolling into the system by specifying a combination of text and/or macros.	Name	Android Enterprise	Enrollment URL to	provide enrollment instructions.
Device Name:	Status	Enabled		
AndroidPlus %AUTONUM%	Activate Date	2020-07-29 9:30:42 AM	Enrollment ID:	DWJLTS46
	Target Device Groups			
	\\My Company\Management Devices\		Enrollment URL:	https://s110822.mobicontrolcloud.com/Enroll
Device Plugin Setup	Wildcard Filter Parameters			
	Add Devices Rule Tag = "8243EBE0-B7C4-	79E5·		
Deploy latest plugin to enrolled device. Device plugin will be installed on your MobiControl instance before it's deployed to the device. This will trigger a device agent restart after device enrollment.	Force SHA-1 client certificate distribution	No		
	User Authentication Options	No password required		
Manage Plugins	Enrollment ID		Email Enrollment De	tails Close Help
	Enrollment URL			
	Cache Password	Disabled		
	Device Name	AndroidPlus %AUTONUM%		
	Install Device Plugin on Enrollment	Yes		
	Default Rule	No		
	4	•		
		Advanced		
Back Next Cancel Help	Ba	ack Finish Cancel Help		

Android Enterprise BYOD Deployment

To enroll a device in the Android Enterprise BYOD deployment type, you simply need to use the Enrollment ID that was generated from the Device Rule from the previous slide.

 On your device, go to the Google Play Store, download the MobiControl Android Enterprise client, and enroll your device into MobiControl.



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How to tell that Work Profile has been successfully set up:







to your organization on lock screen

Android Enterprise: Fully Managed Enrollment

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Android Enterprise Company-owned Device Deployment

To enroll your device as an Android Enterprise Company-owned device, you need to ensure the device is factory reset and at the welcome screen. From here, there are 3 ways you can enroll your device into MobiControl UEM as an Android Enterprise Company-owned device. Use the same 'Android Enterprise Rule' configuration but start from a factory reset device. Make sure the 'Enroll your fully managed device with a work profile' box was not checked when creating the rule.

- 1. DPC Identifier [Also known as the hashtag method] afw#mobicontrol
- 2. QR Code Enrollment / NFC Enrollment
- 3. Knox Mobile Enrollment

Below is a screen-by-screen play to enroll your device using the DPC Identifier method.



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Android Enterprise: Fully Managed Device Enrollment

How to tell that a Fully Managed Device has been successfully set up:



Device belongs to your organization on lock screen

including MobiControl



Android Enterprise: Fully Managed with a Work Profile Enrollment

To enroll your device as an Android Enterprise Fully Managed with a Work Profile, you need to ensure the device is factory reset and at the welcome screen. From here, there are 3 ways you can enroll your device into SOTI MobiControl as an Android Enterprise Fully Managed Device with a Work Profile. Use an 'Android Enterprise Rule' configuration that had the 'Enroll your fully managed device with a work profile' box checked.

1. DPC Identifier [Also known as the hashtag method] afw#mobicontrol

- 2. QR Code Enrollment / NFC Enrollment
- 3. Knox Mobile Enrollment

Note: this is only supported on Android 10 and below.

Below is a screen-by-screen play to enroll your device using the DPC Identifier method. ٠





Android Enterprise: Fully Managed with a Work Profile Enrollment

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How to tell that Fully Managed with a Work Profile has been successfully set up:







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Android Enterprise: Work Profile on a Company Owned Device Enrollment^{© Knox}

To enroll your device as an Android Enterprise Work Profile on a Company Owned Device, you need to ensure the device is factory reset and at the welcome screen. From here, there are 3 ways you can enroll your device into SOTI MobiControl as an Android Enterprise Work Profile on a Company Owned Device. Use an 'Android Enterprise Rule' configuration that had the 'Enroll your fully managed device with a work profile' box checked.

1. DPC Identifier [Also known as the hashtag method] afw#mobicontrol

- 2. QR Code Enrollment / NFC Enrollment
- 3. Knox Mobile Enrollment

Note: this is only supported on Android 12 and above. *** Android 11 is not supported ***

• Below is a screen-by-screen play to enroll your device using the DPC Identifier method.

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Welcome!	Der bei and agree to all of the soore.	Google Sign in with your Google Account. Learn more drift mobilicontrol Forgot email?	Getting ready for work setup	Erreliment ID or Server Address LYBYTT48	Set up a work profile Opencies, two different profiles Opencies, two different profiles Opencies, two different profiles Profile Buese opersonal: Datace pour work and personal profiles, two useep personal: Balance your work and personal file Ause your work apps when you're done	Creating work app icons are marked with a badge so you can tell them apart from your personal apps.	<section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>	Calavy Store
Emergency call Accessibility	Next	Skip Next	<	<	Check our <u>Samsung Knoc Privacy Policy</u> to see how we manage your data.	<	Allow scanning Accept	
Select Start	Review the Terms and Conditions and select Next	Enter <mark>afw#mobicontrol</mark> select Next	Getting ready for work setup	Enter your Enroliment ID, select ENROLL	Set up a work profile, select Agree	Creating work profile	Accept Google Services	Installation complet

Android Enterprise: Work Profile on a Company Owned Device Enrollment^{© Knox}

How to tell that Work Profile on a Company Owned Device has been successfully set up:







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- Click the navigation button in the top left corner of the main console and select Profiles
- Select NEW PROFILE on the left
- Select Android then Work Managed

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	88
DEVICES	
View Devices	\bigcirc
Reports 🖸	8
CONFIGURATIONS	
Compliance Policies	
Profiles	
Packages	
Rules 🖸	

- In the GENERAL tab, enter a Profile Name
- Select the CONFIGURATIONS tab and then click the + symbol
- Select Authentication
- Set an Administrator password of your choice then select the DEVICE tab

CREATE PROFILE		0	CREATE PROFILE		0	S AUTHENTICATION	(
GENERAL	CONFIGURATIONS	PACKAGES	GENERAL	CONFIGURATIONS	PACKAGES	Create administrator and user password policies and set p	assword complexity.
Profile Name *	Kiosk		PROFILE CONFIGURATION		•	ADMINISTRATOR	DEVICE
Description	Profile description	_				Device Administrator	
Status	n/a					Password *	···· & ⊗
Version	1.0						
Family	ndroid Plus						
Туре	Android Enterprise - Work Managed Device			NO CONFIGURATIONS ADDED			
Configurations	0			Configurations are added to profiles to push settings down to devices.			
Packages	0						
	CANC	EL SAVE AND ASSIGN SAVE			CANCEL SAVE AND ASSIGN SAVE		CANCEL SAVE

- Select Disable Lockscreen and then SAVE
- Select the + symbol
- Select Lockdown

JTHENTICATION	0		CREATE PRO	FILE			Ĉ
dministrator and user password policies and set passwor	rd complexity.		GE	NERAL	CONFIGURATIONS	PACI	KAGES
ADMINISTRATOR	DEVICE	• • •	PROFILE CONFIGURATI	ON			•
vice Password Policy			iguration				
			urity	⊖ Restrictions	Connectivity	😁 Email & Others	SOTI Apps
l Policy Type Dis	sable Lockscreen 🗸		virus Protection	🖁 Application Run Control	Å APN	🛛 Bookmarks	Settings Mana
			hentication	Browser	(9) VPN (2) >	🖾 Email: Exchange For Gmail	ô SOTI Hub
			tificates	Browser Proxy	🛜 WiFi	Managed Google Play	≈ SOTI Surf
			tory Reset Protection	Feature Control		🗟 Task Scheduler	
			of Contact	🗟 Lockdown			
			em Update Policy	🖏 Web Filter			
	CANCEL					CANCEL SAVE AND A	ISSIGN SAVE

- Select the + symbol under Custom Home Screen
- Enter a Display Name and add either a package name or a URL for your chosen application
- Choose your desired Lockdown Settings and then select SAVE

2 LOCKDOWN			
ockdown replaces the standard device home screen with a customizable interface that provides the Us uthorized applications and device features only. Authentication Required. Saving of profile is required hanges.	er access to o reflect Cockdown > Add Home Screen Items	DEVICE CONTROL	SPEED CONTROL TEMPLATES
DEVICE CONTROL SPEED CONTROL TEMPI	ATES Home Screen Item	Lockdown Settings	
Custom Home Sereen	Display Name * Google	Lockdown Type	Native Activity Suppression
custom nome screen	Package Name of Script File or URL * https://www.google.co.t	Jik Home Button	
Add Home Screen Items *	Use custom image	System Information	
26	Enable Single App Mode	Native Notifications	
NO ITEMS ADDED		Recents Button D	
Start adding items by clicking the add button		Keyguard	
Template MCTemplateAndroidDesktop.html	v	Power Menu	
		Full Device Lockdown	
Lockdown Settings			
CANCEL	SAVE		CANCEL

- Select the SAVE AND ASSIGN
- Select a Device Group and then click ASSIGN

For Dedicated Device enrollment, follow the same enrollment steps as the Fully Managed on slide 13.



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The Knox Platform for Enterprise solution provides a robust set of features on top of the core Android Enterprise platform, to fill security and management gaps and meet the strict requirements of highly regulated industries.

The Knox Platform for Enterprise solution comes in a two tiered offering:

- Knox Platform for Enterprise : Standard Edition [FREE]
- Knox Platform for Enterprise : Premium Edition [FREE or \$ for special options such as Dual DAR]

Knox Platform for Enterprise : Standard Edition offers free additional policies you can use to provide enhanced security, manageability and usability over your Samsung device fleet, running Android Enterprise on Oreo or above.



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- Within Global Settings, Select Android Plus
- Right click on Application Catalog, select Create Application Catalog Rule
- Type a name of your choice, select Next

			Create an Application Catalog Rule for Android to help users discover commonly used applications through the Dev
Add Devices Add device Rule Android Enterprise Application Catalog File Sync KSP Demo Device Relocation Data Collection Alerts Telecom Expense Management	Name Type Total Rules Application Catalog Rule	Value Application Catalog 0 0	Agent and install them on their device. Name: Knox Service Plugin For example: Field Service Applications
			Back Next Cancel Help

Configure Knox Platform for Enterprise using Knox Service Plugin

- Select Add, then Managed Google Play Applications
- Click Managed Google Play
- Search for and Approve the Knox Service Plugin





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Configure Knox Platform for Enterprise using Knox Service Plugin

- Select Add, then Managed Google Play Applications
- Click Managed Google Play
- Search for and Approve the Knox Service Plugin
- Choose how you would like to handle new app permissions, select Done

eate Application Catalog Rule exapplications that you want to appear in the Application Catalog. me Version Type URL Product Con Approval St Managed Google Play Applications Delete	Image: Second
Add/Edit Application Catalog Entry	Approve Knox Service Plugin Samsung Electronics Co., Ltd. How would you like to handle new app permission requests?
Application Information Name: Version: Price: Seller: Private:	 Keep approved when app requests new permissions. Users will be able to install the updated app. Revoke app approval when this app requests new permissions. App will be removed from the store until it is reapproved.

- Click Select then Advanced
- Set Application Type to Mandatory and click Enable App Configuration
- Copy and Paste your KPE License key into the KPE premium field if you would like use the premium features
- Once you have enabled your required settings, select OK

Knox Service Plugin Samsung Electronics Co., Ltd. ***** 113 ±	Binding: Test Sync Apps Search Knox Service Plugin Search Managed Applications Managed Google Play	Application Type: Mandatory Configuration URI:
This app offers managed configuration This app is only available in certain countries Select Unapprove Approval Preferences	Application Information Image: Name: Knox Service Plugin Version: 1.2.26 Price: Free Seller: Samsung Electronics Co., Ltd. Private: Description: For enterprise IT Admins to setup Knox policies on Samsung mobile devices.	 Profile App Configuration Profile name Add a unique profile name that highlights the policies and restrictions applicable to this profile. You can later use the name for tracking and debugging. To ensure good user experience, we recommend using a name less than 50 characters in length. Knox Profile Mark Profile Your UEM console supports KPE license information, enter your KPE License there. For UEM to soles not showing this information, enter your KPE License there. For UEM ticense in this field. This field does not apply to Blackberry users. Applies to devices running And Knox v3.2.1 or higher. To buy a Premium license, contact your Samsung Knox Reseller. Debug Mode A global group of policies and restrictions that are applicable to all users of the device. This license that impact all users on the device, whether they fall under personal or Default
	Advanced	

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- Click OK
- Select Next

inding:	Test	Y Sync Apps
Search Managed A	Applications	Knox Service Plugin Search
		Hanageo Google Hay
Application I	information	
	Name:	Knox Service Plugin
	Version:	1.2.26 Price: Free
	Seller:	Samsung Electronics Co., Ltd.
Description	Private:	s to setun Knov policies on Samsung mobile devices
Description For enterp	Private: n: rise IT Admins	s to setup Knox policies on Samsung mobile devices.

	Name	Version	Туре	URL	Product Con	Approval St	Add
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C	Knox S	1.2.26	Sugges	https://play.google.com/w	{"profileName	Approved	Delete

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- Choose your target device group, select Next
- Select Finish

Select the device(s) and/or device group(s) that the rule sho	uld target.
🔺 🚍 📕 My Company	Device Name
DeX KSP demo	
💾 🗹 Management Devices	AndroidPlus 00015
 Sales Devices Warehouse Devices 	
Child Selected . Descet Selected	Image 1 Image Image
Crini Selected Parent Selected V Selected	
Ba	uk Next Cancel Help

Name	Value
Гуре	Application Catalog
Name	Knox Service Plugin
Status	Enabled
Activate Date	2020-07-29 3:16:29 PM
Target Device Groups	
\\My Company\Management Devices\	
Managed Google Play Applications	
Knox Service Plugin v1.2.26	https://play.google.com/work/apps/details?id=com.sam

This is version 2.2 of this document.

Thank you!

