SAMSUNG

MS Teams Walkie Talkie
setup with Knox Configure

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What you need

- Samsung XCover Pro phone
- Samsung Account and samsungknox.com account
- Access to Knox Configure console
- KC license
- Microsoft Teams account (Microsoft account)
- Microsoft Teams premium license

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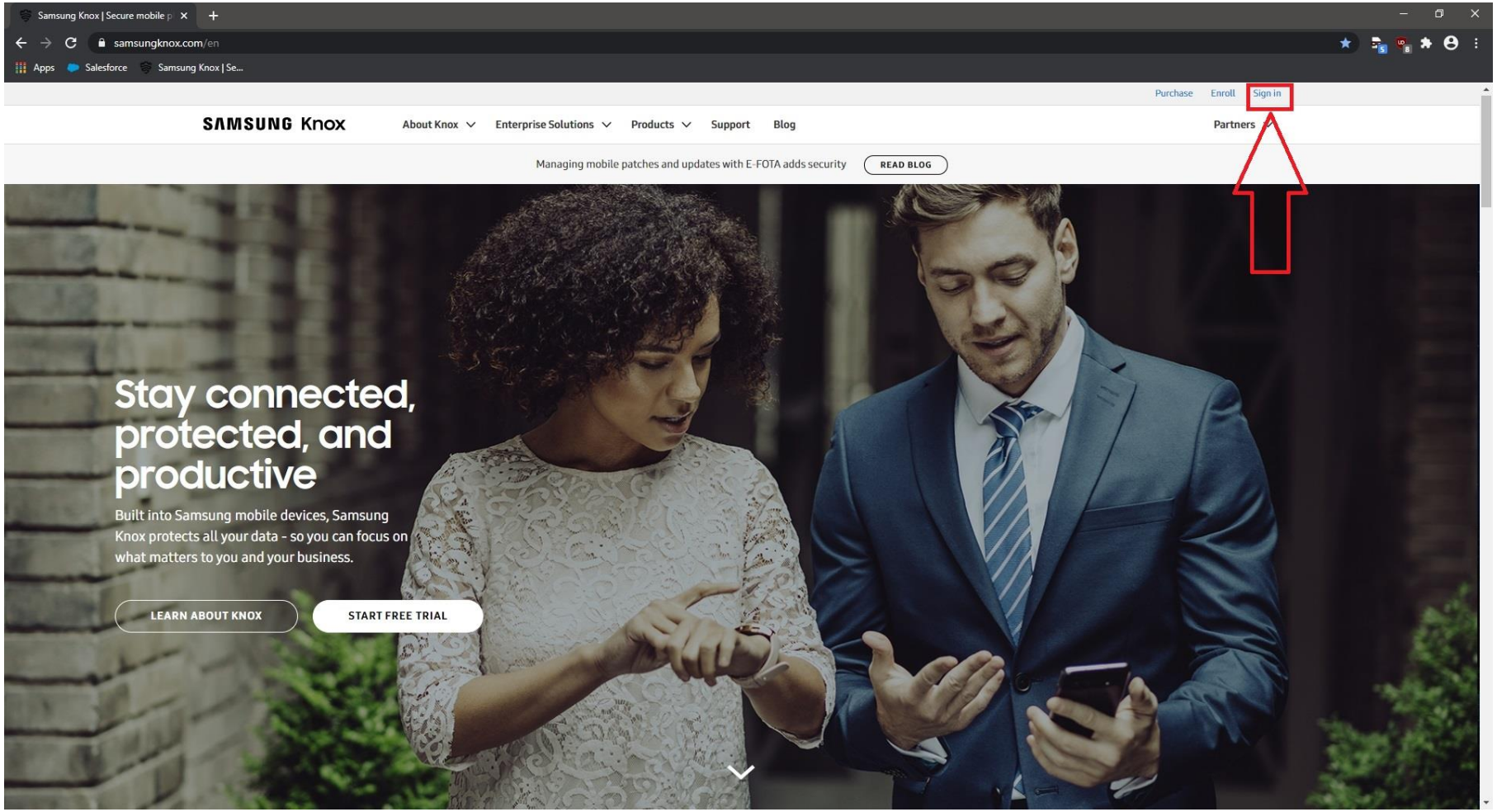
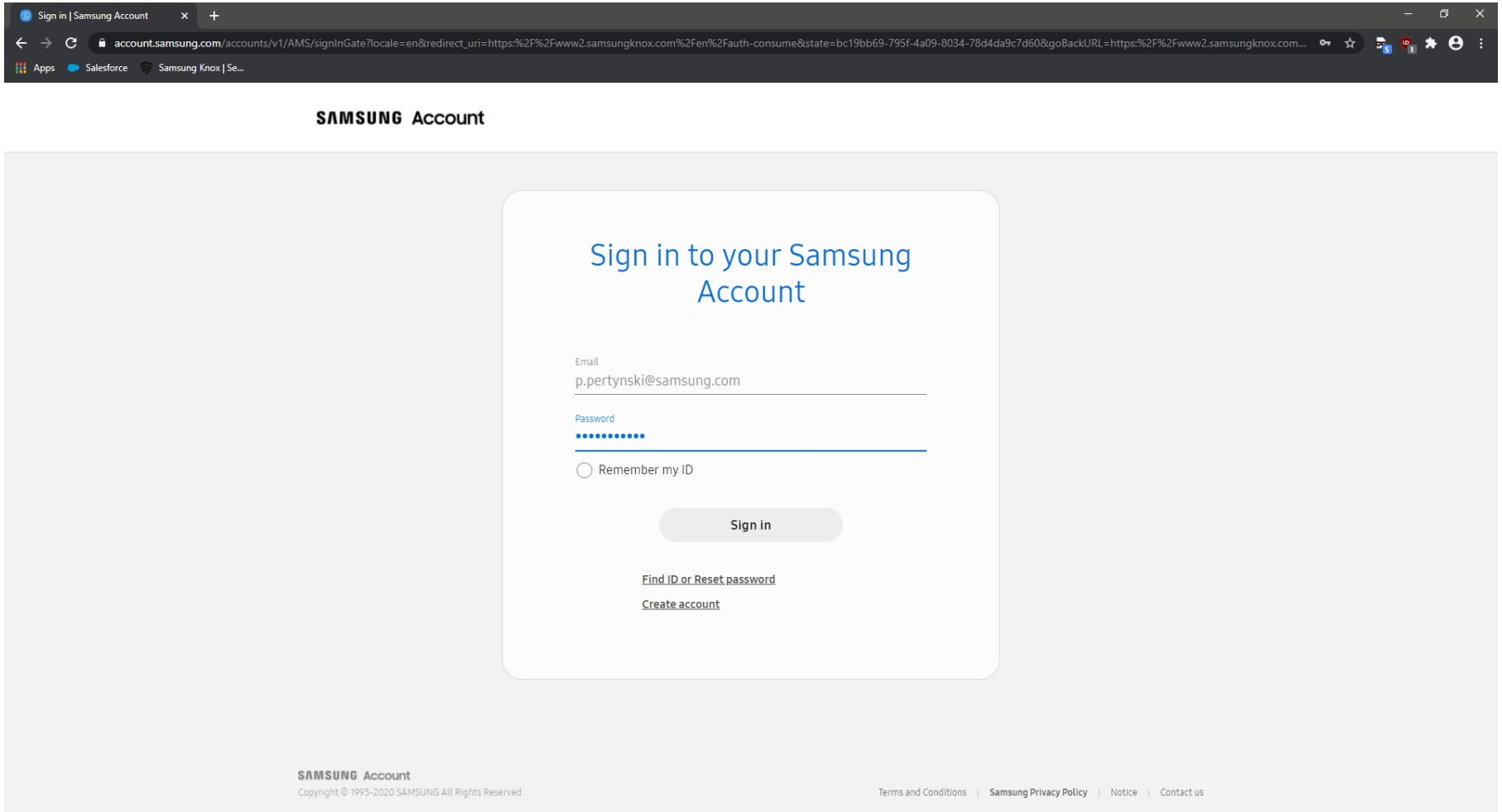
Knox Configure setup

Profile creation



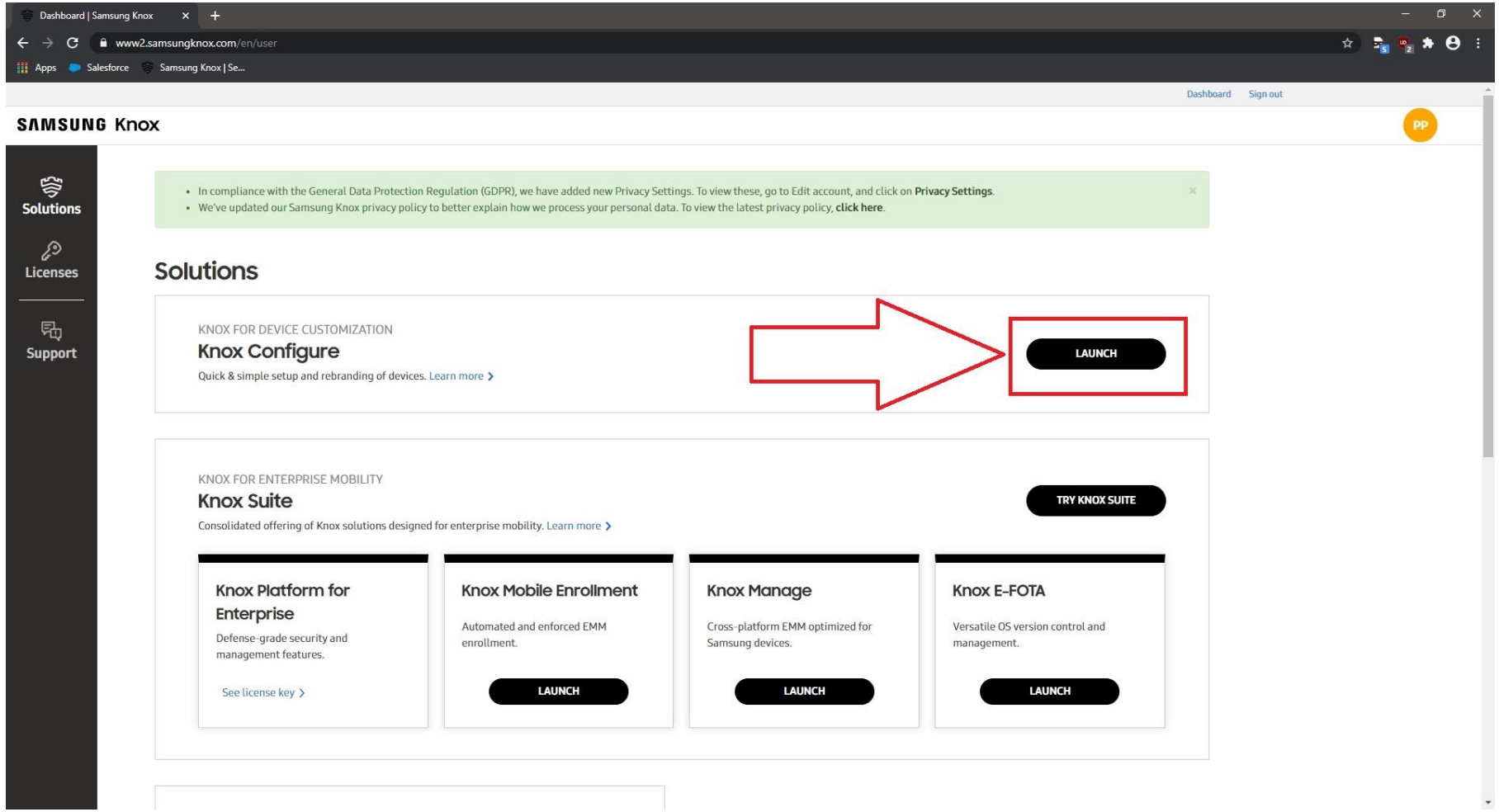
Go to samsungknox.com and click on “Sign up”.

Profile creation



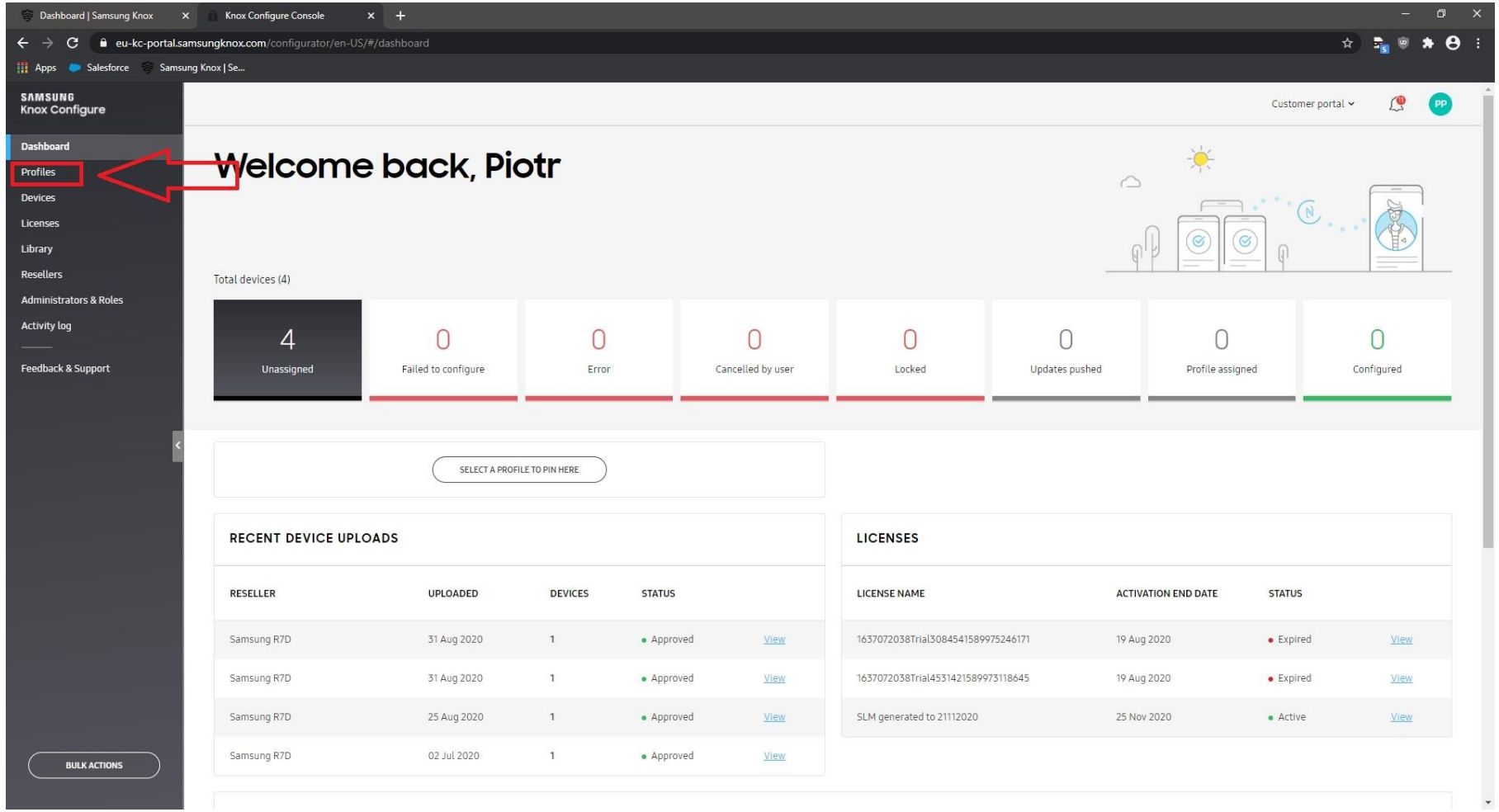
Using proper Samsung account credentials, log into to your samsungknox.com account.

Profile creation



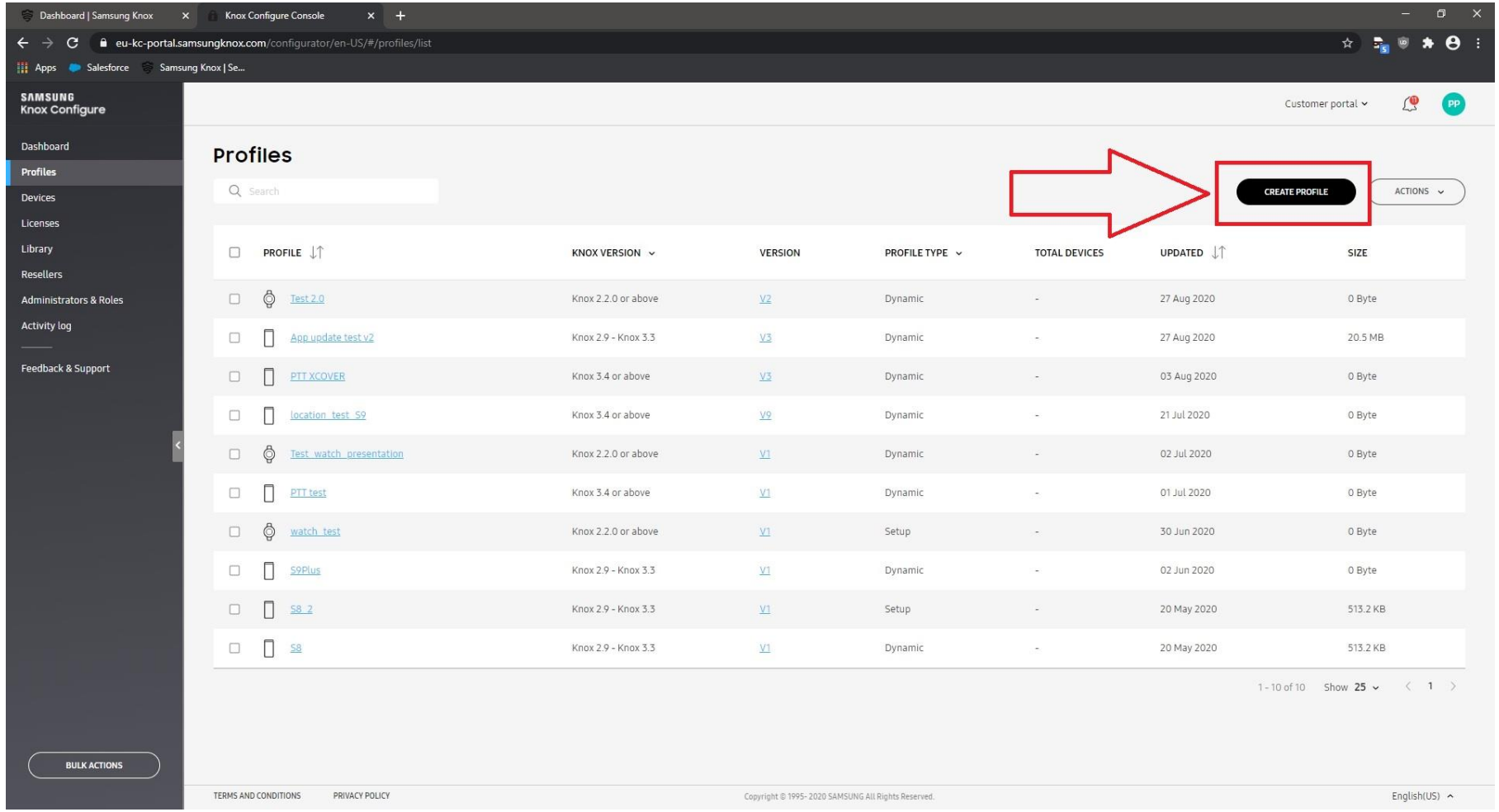
Launch your KC console by clicking on “LAUNCH” button.

Profile creation



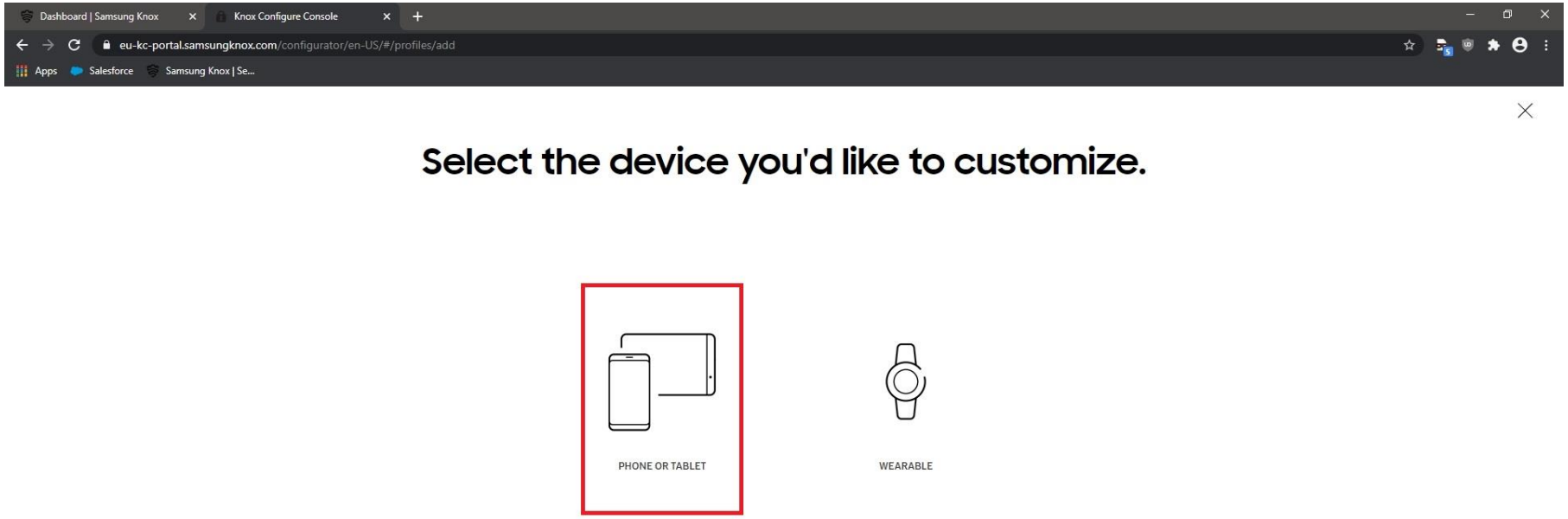
From the left menu choose “Profiles”.

Profile creation



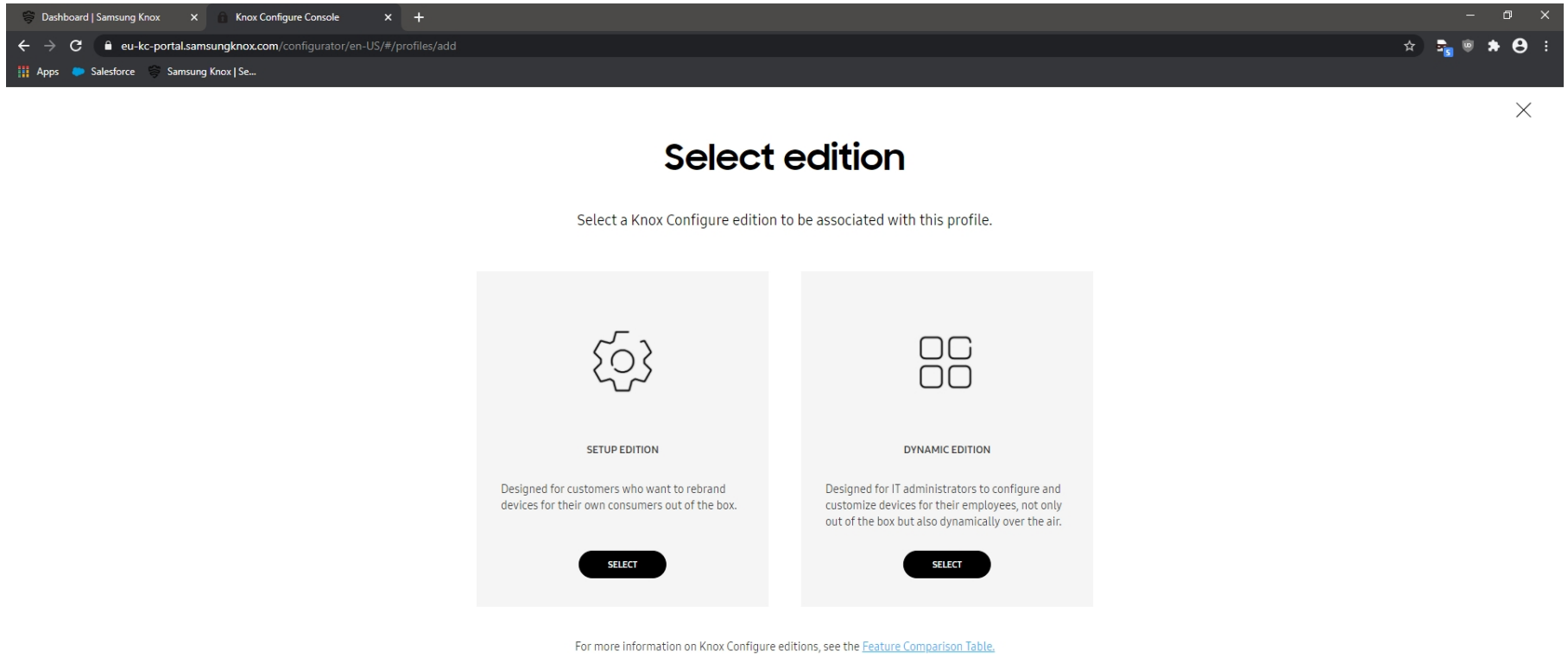
Now we need to create a profile, which will let the device know how to use PTT button with MS Teams. Click on “Create profile”.

Profile creation



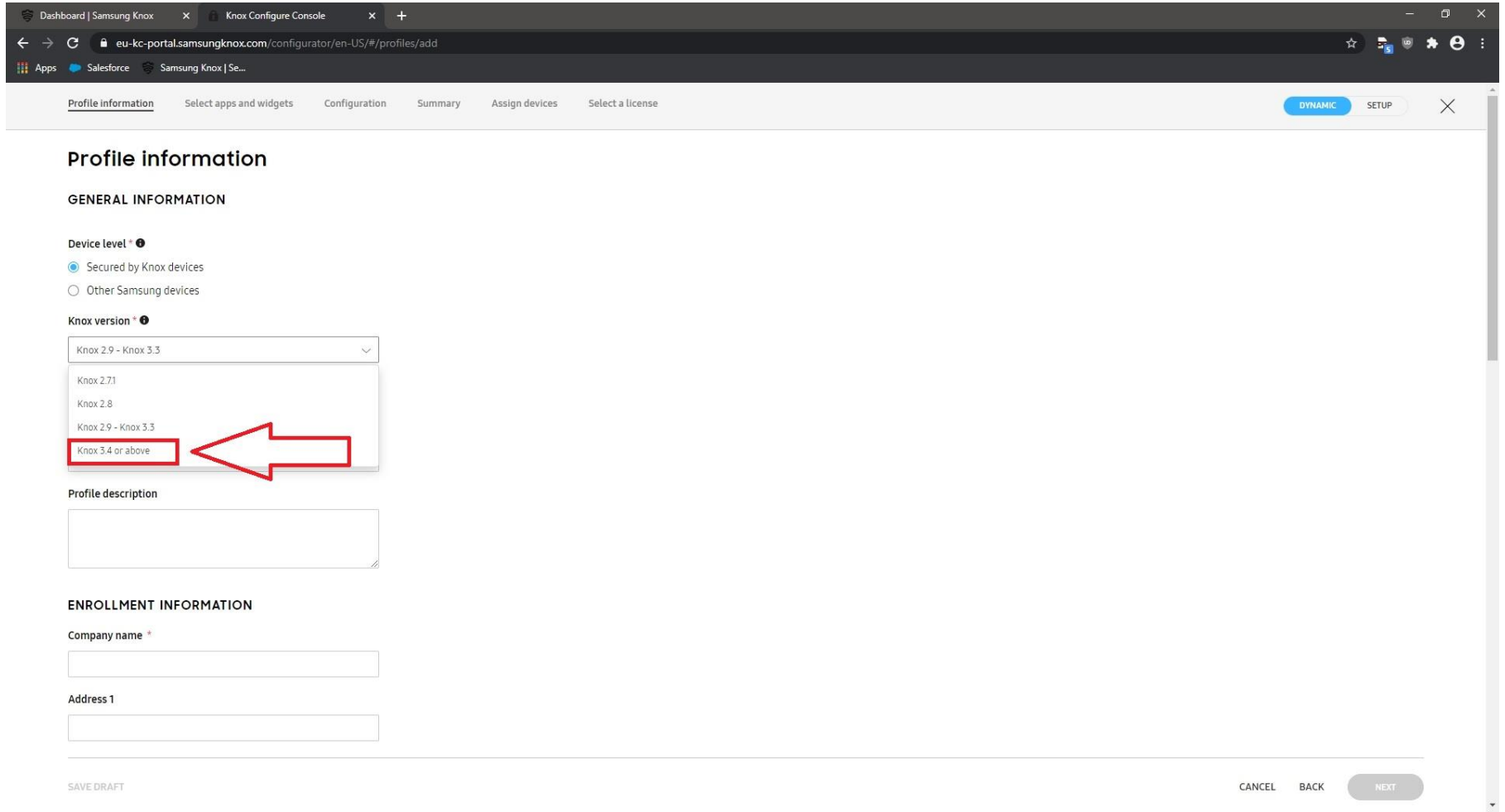
Choose “PHONE OR TABLET”.

Profile creation



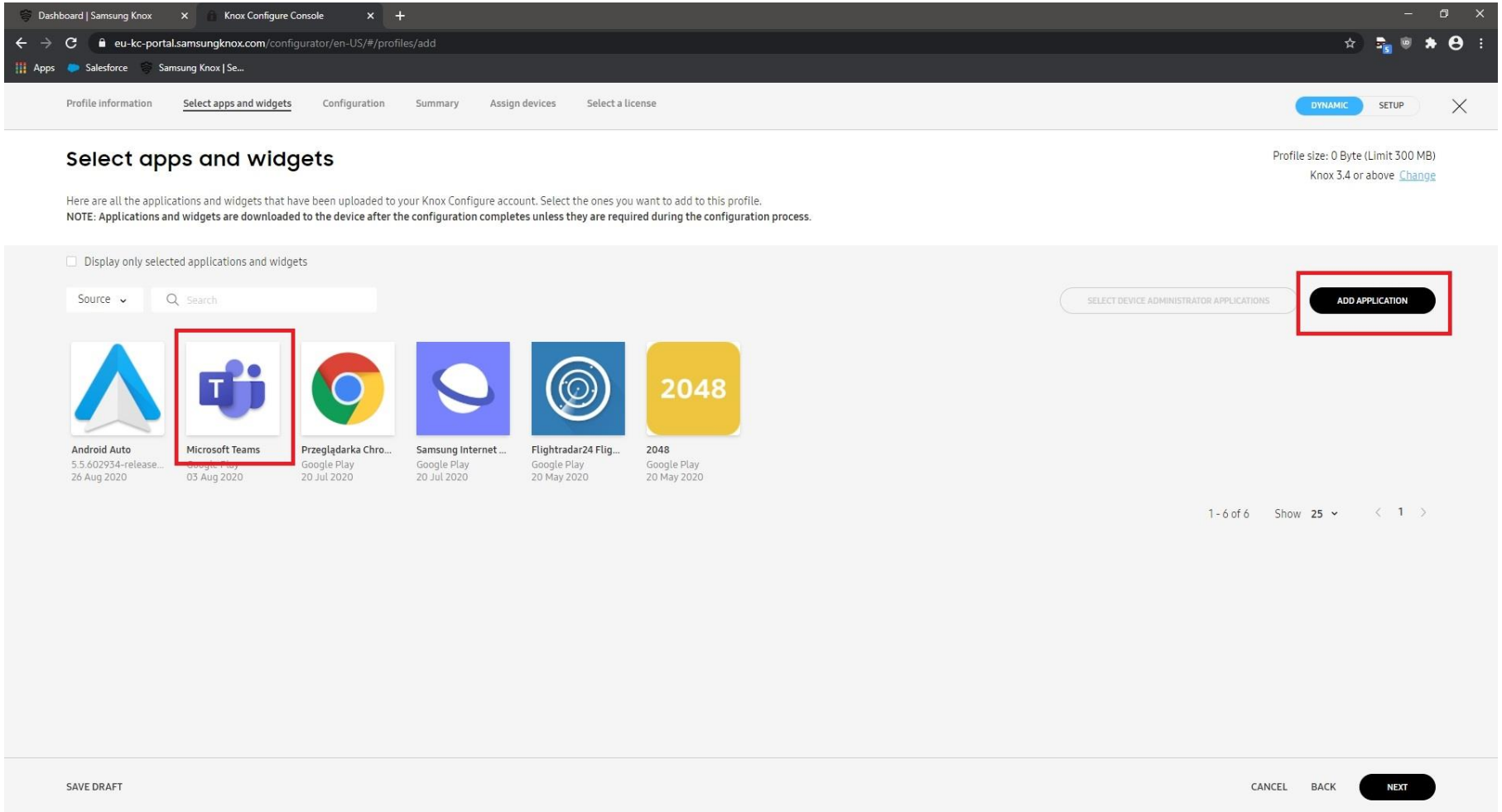
In KC, you can use two types of editions based on your needs. For this instruction we'll choose "DYNAMIC EDITION".

Profile creation



Now, in order to make sure that our device will work with MS Teams, please choose “Knox 3.4 or above” from the Knox version drop down list. Key remapping is not available for older Knox versions.

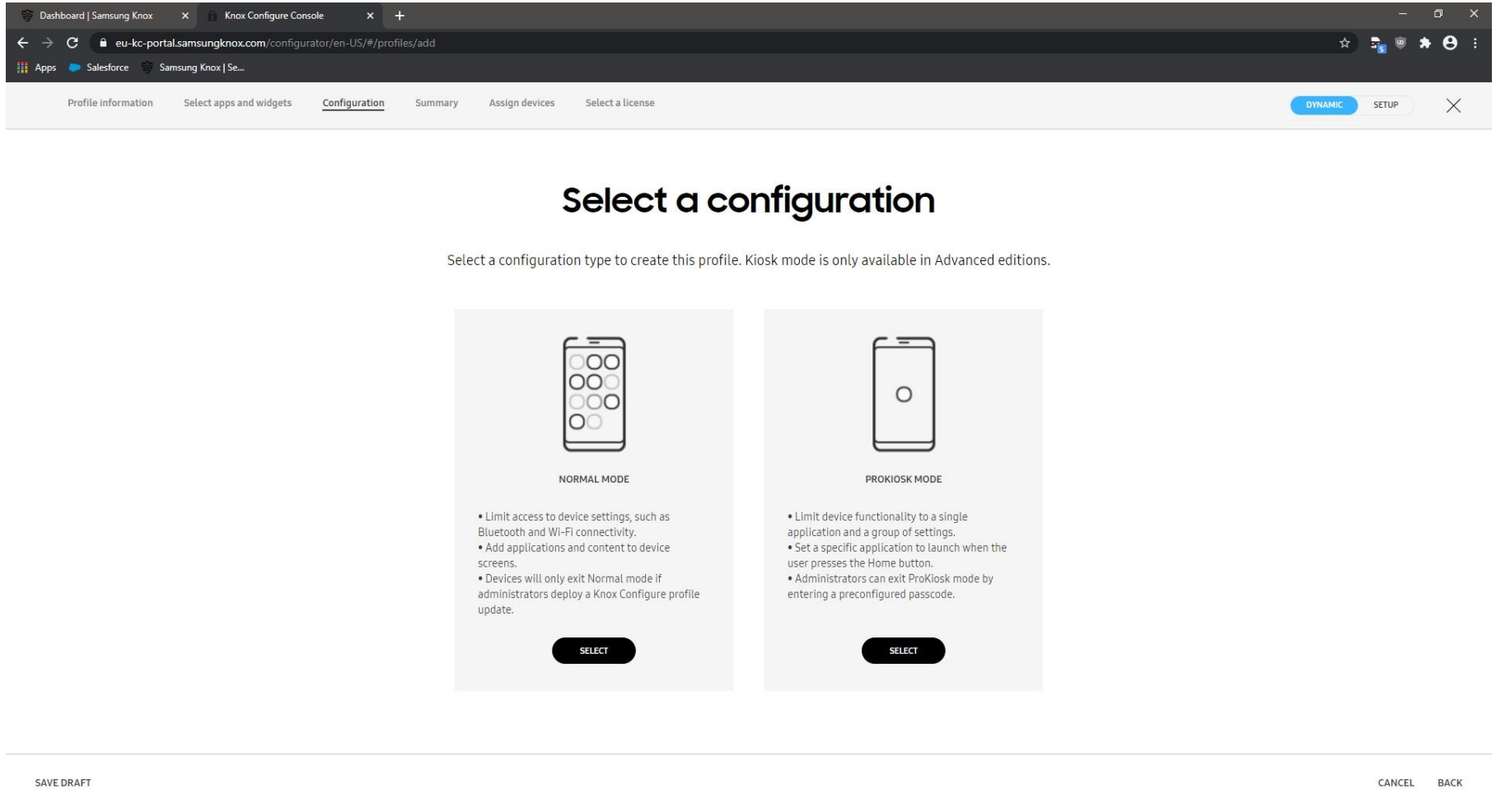
Profile creation



After filling up all necessary information and clicking "NEXT", you will have the option to add MS Teams app in two ways:

- as a shortcut to Google Play store – no need for searching for it in Google Play app
- as a full APK which will be installed automatically when the profile is pushed to the device

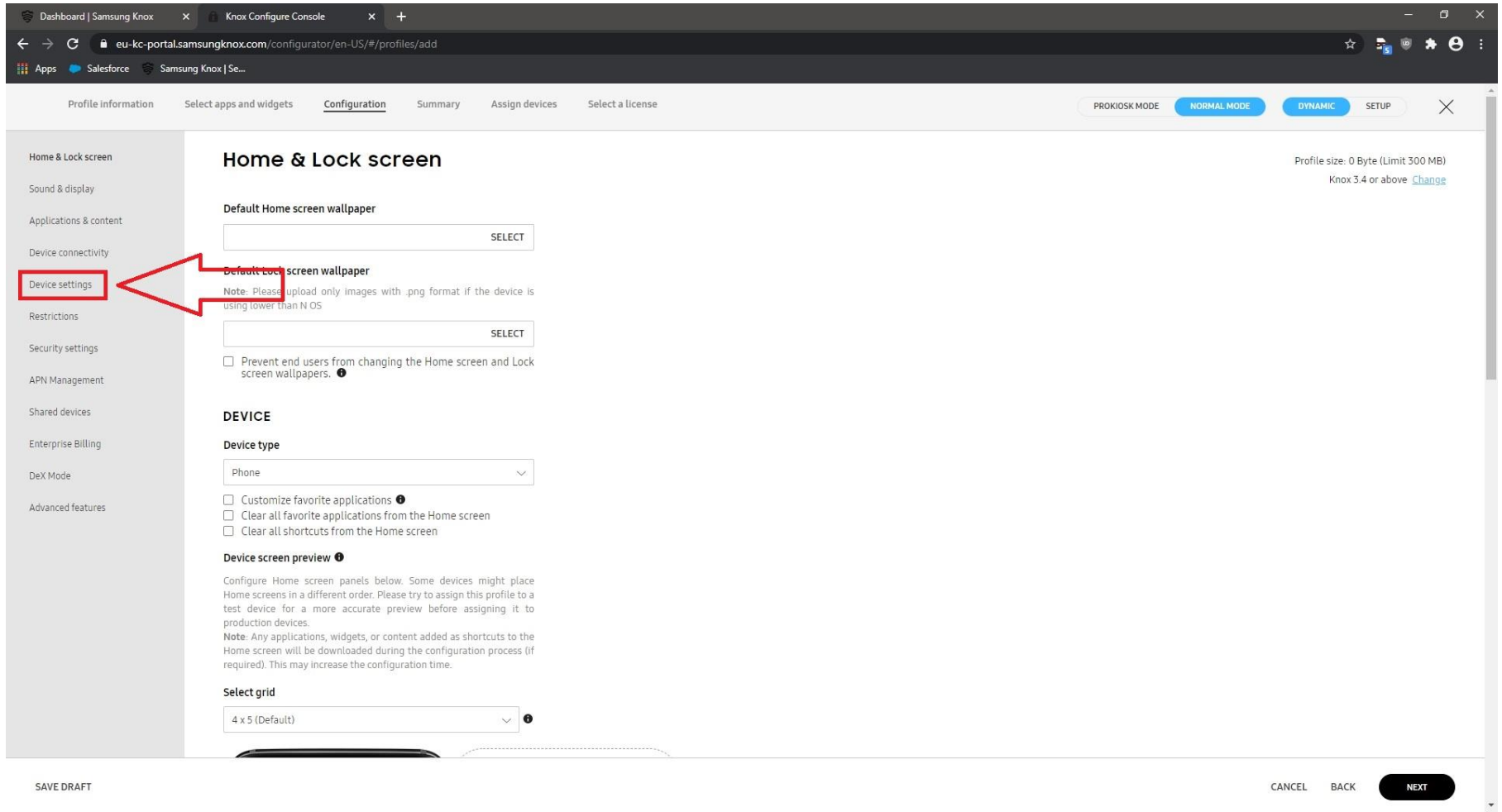
Profile creation



Now, please select the mode which will suit your needs:

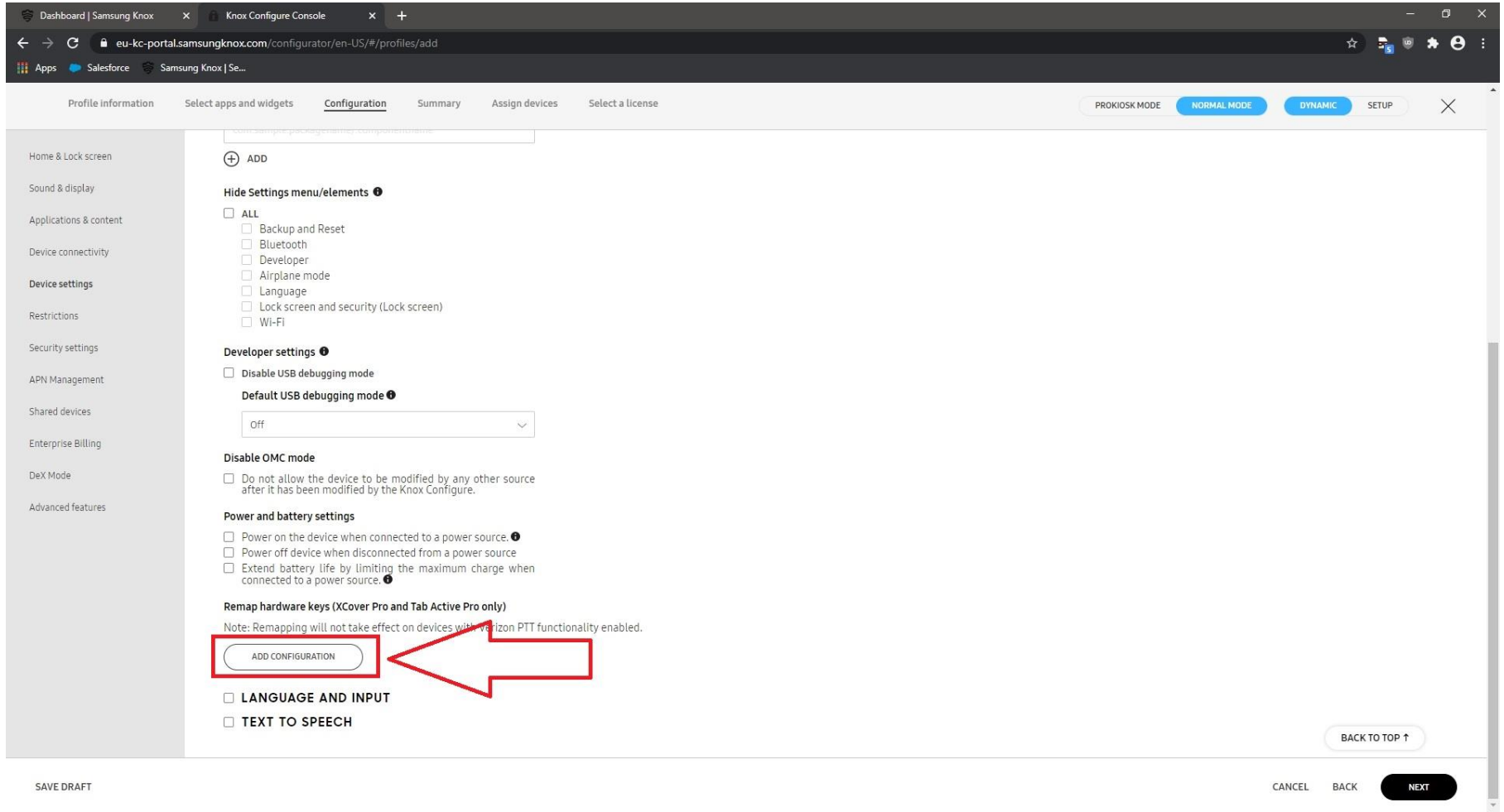
- Normal mode with access to all installed apps and configuration
- ProKiosk – here you can set one application as a Home Screen default

Profile creation



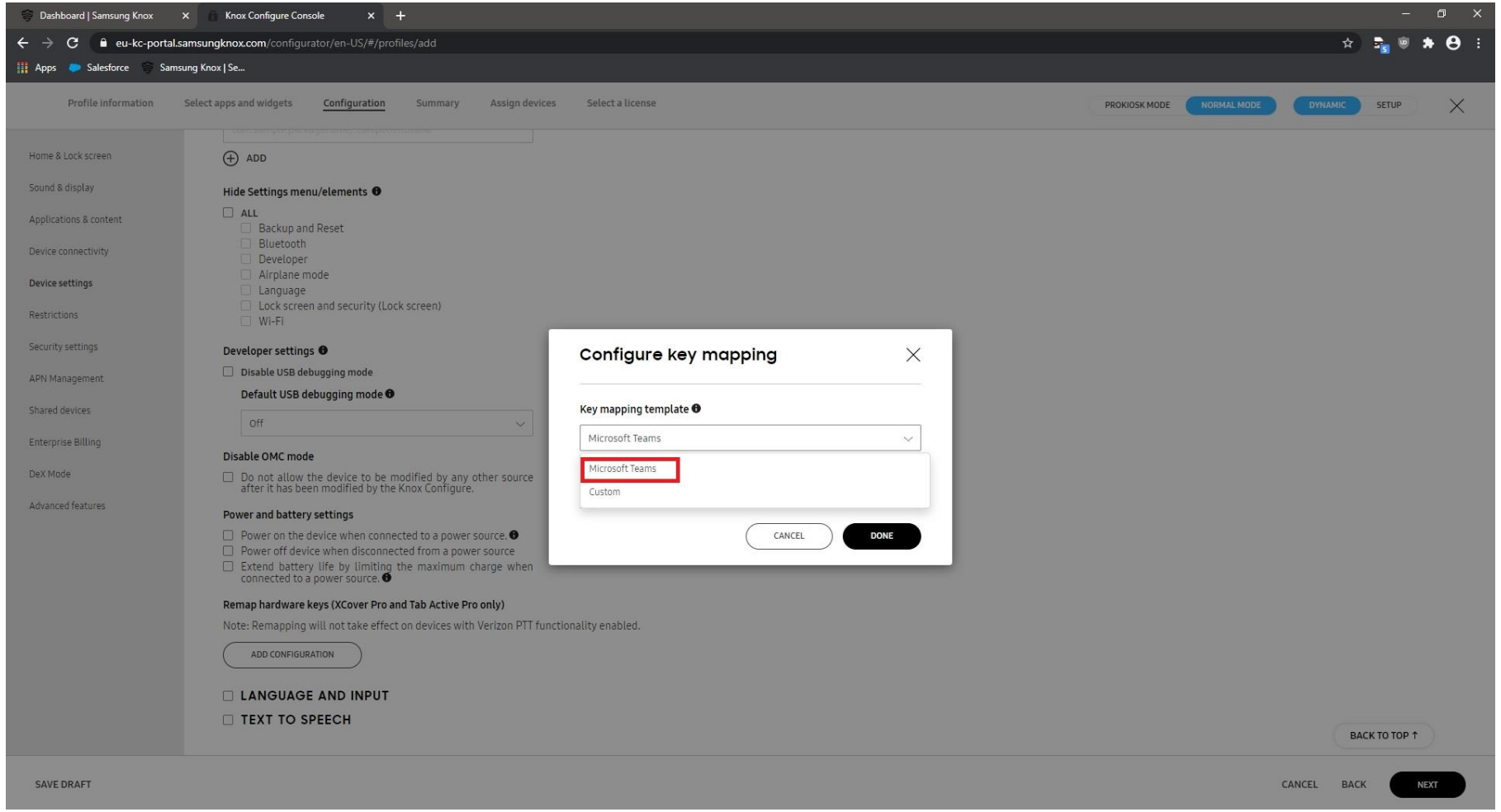
Now, please go to “Device settings”.

Profile creation



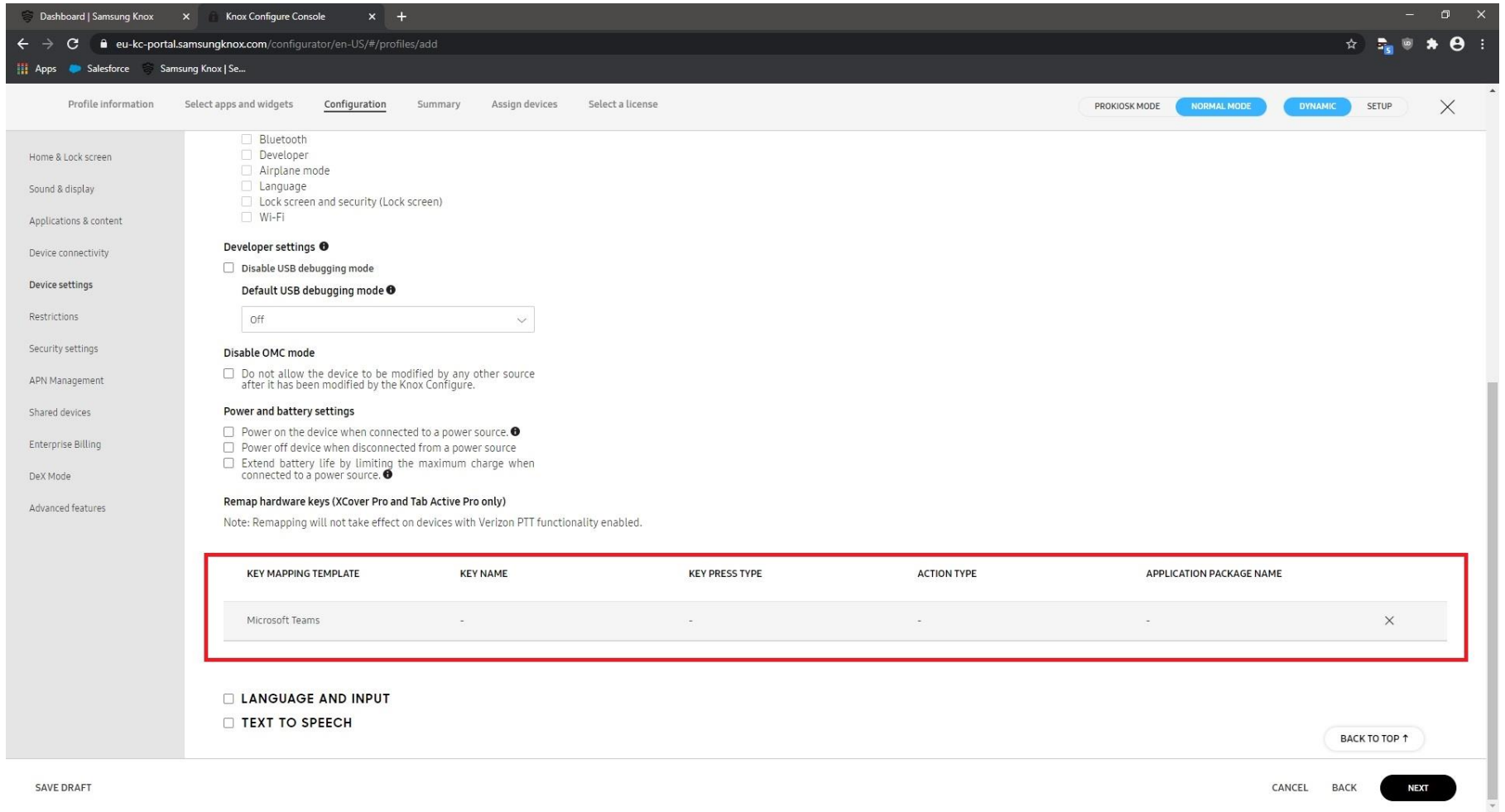
Move down to the Remapping section. Choose “ADD CONFIGURATION”.

Profile creation



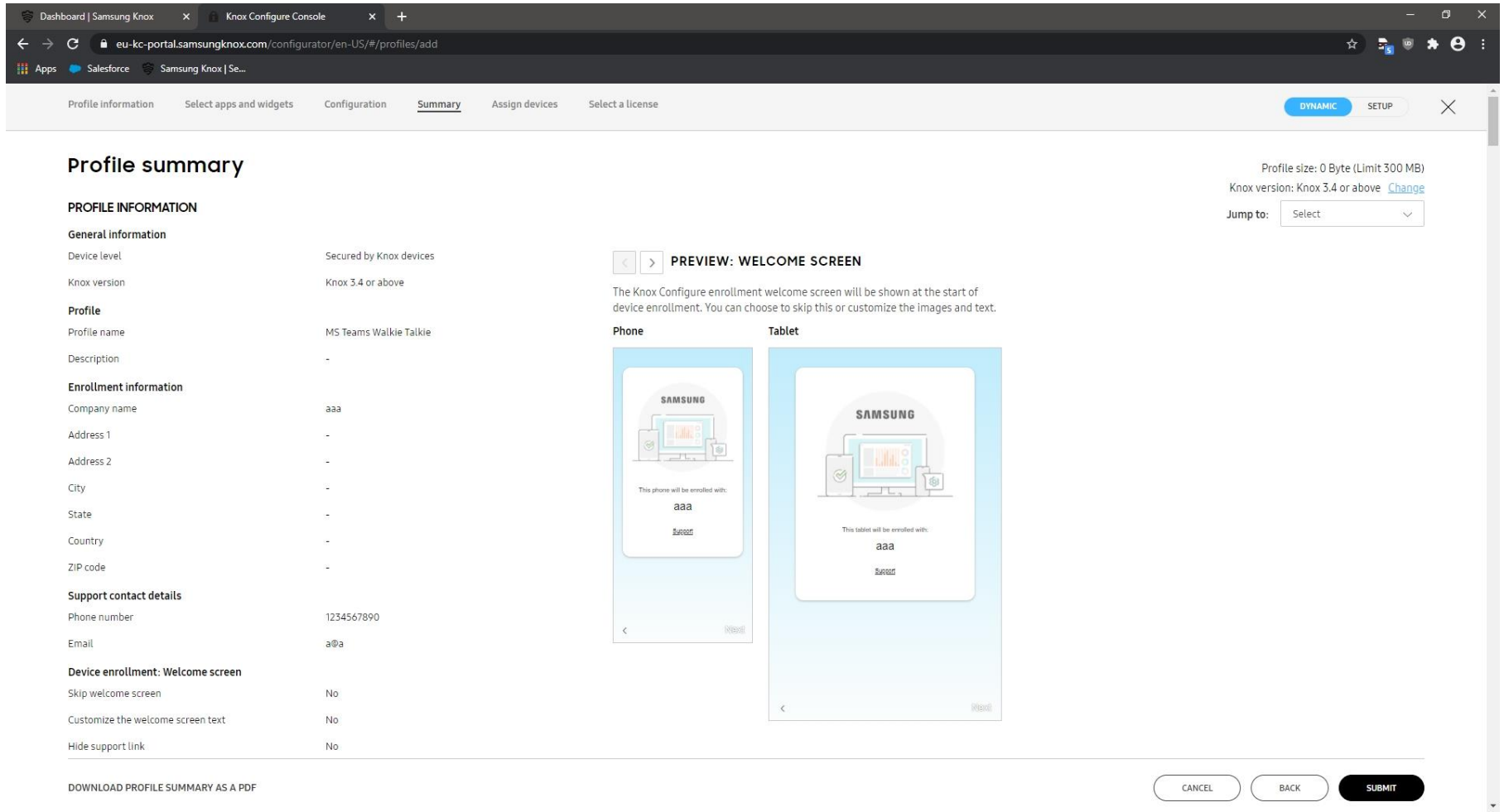
From the dropdown list make sure to choose “Microsoft Teams”.

Profile creation



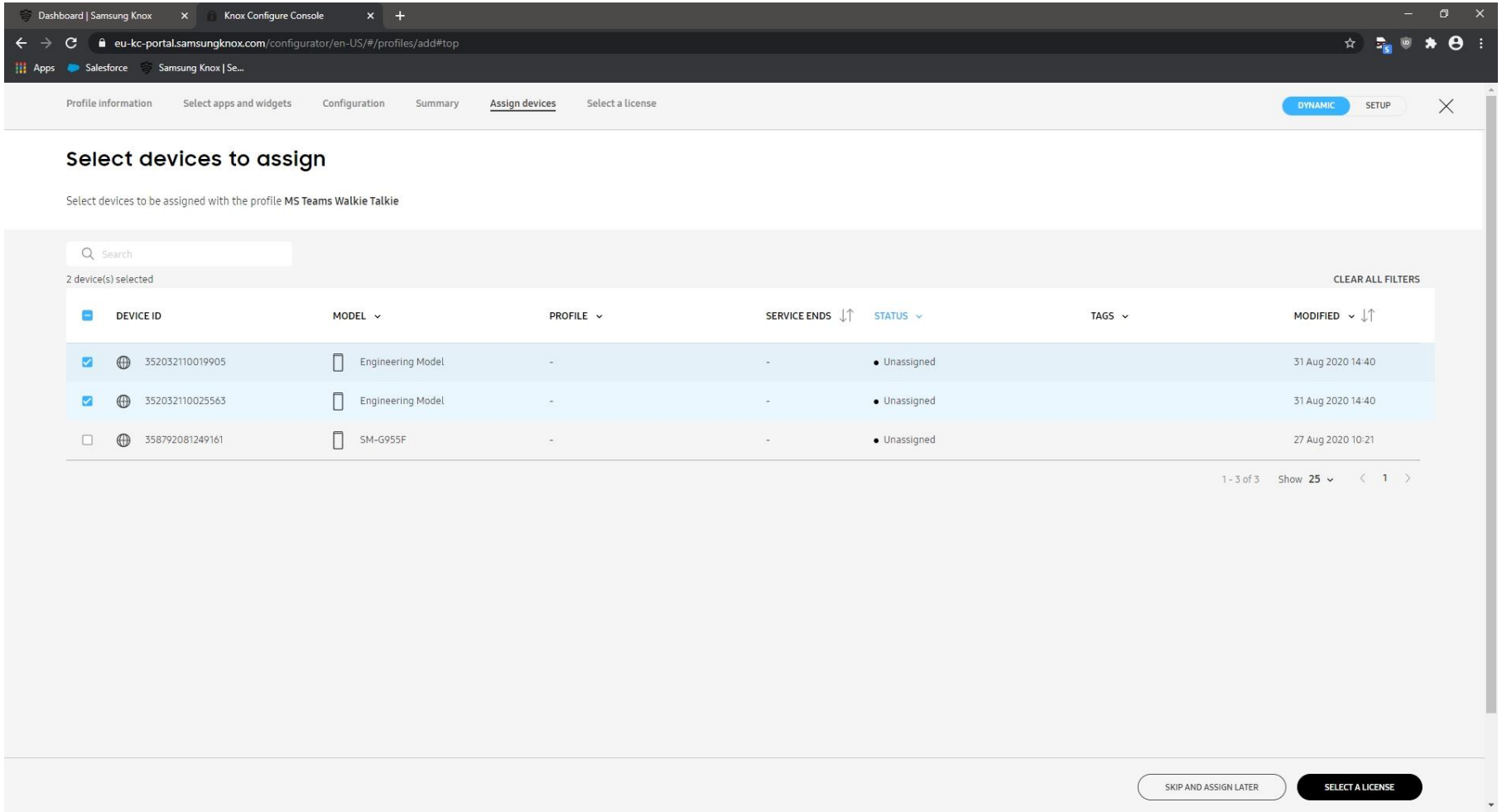
Now, you will see new configuration indicating that the Microsoft Teams Walkie Talkie action is mapped to PTT button.

Profile creation



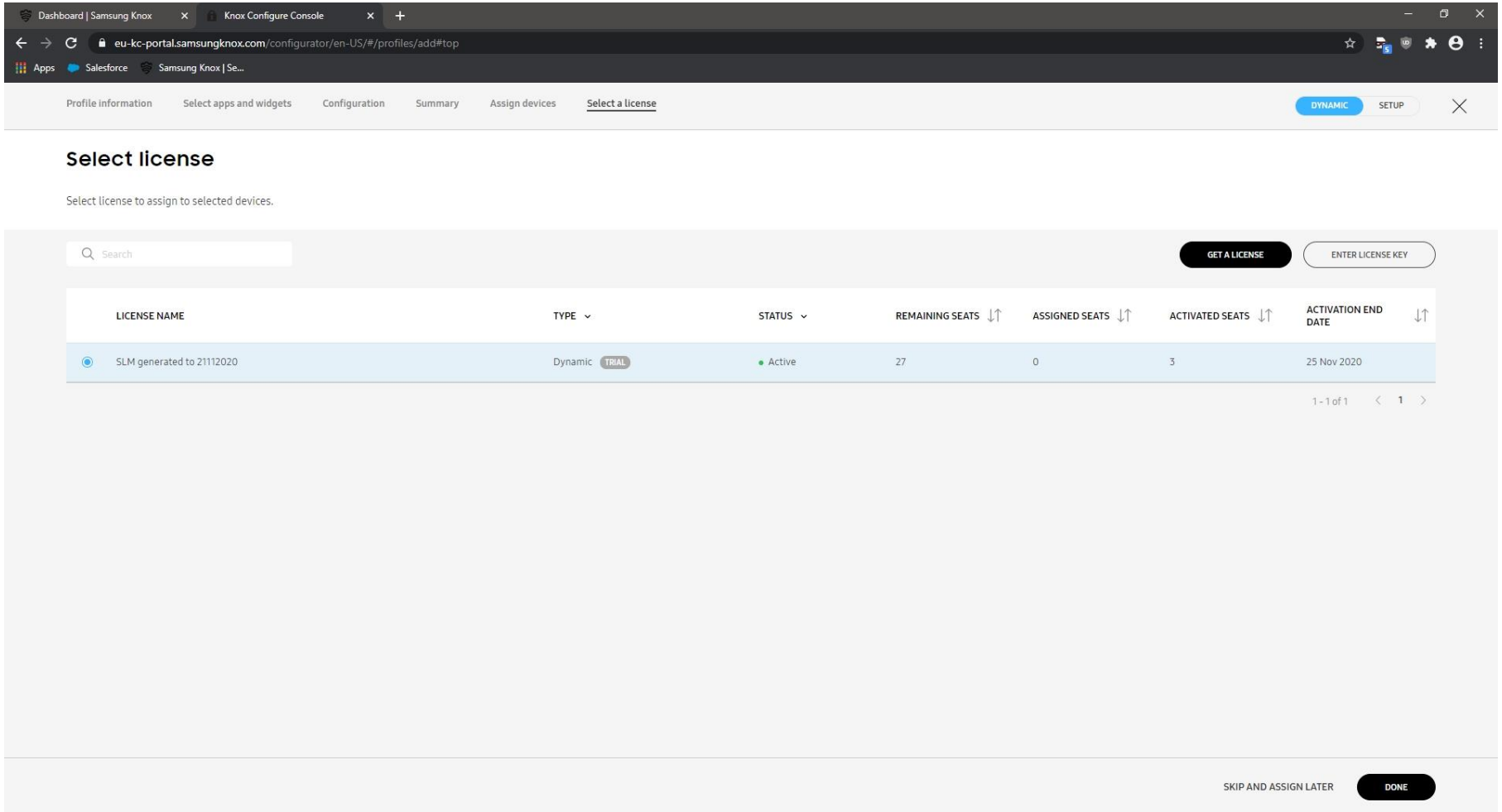
Set up all the necessary options in your profile and head up to profile summary to check up if everything is ok. If yes, click on the "SUBMIT" button.

Pushing to proper devices



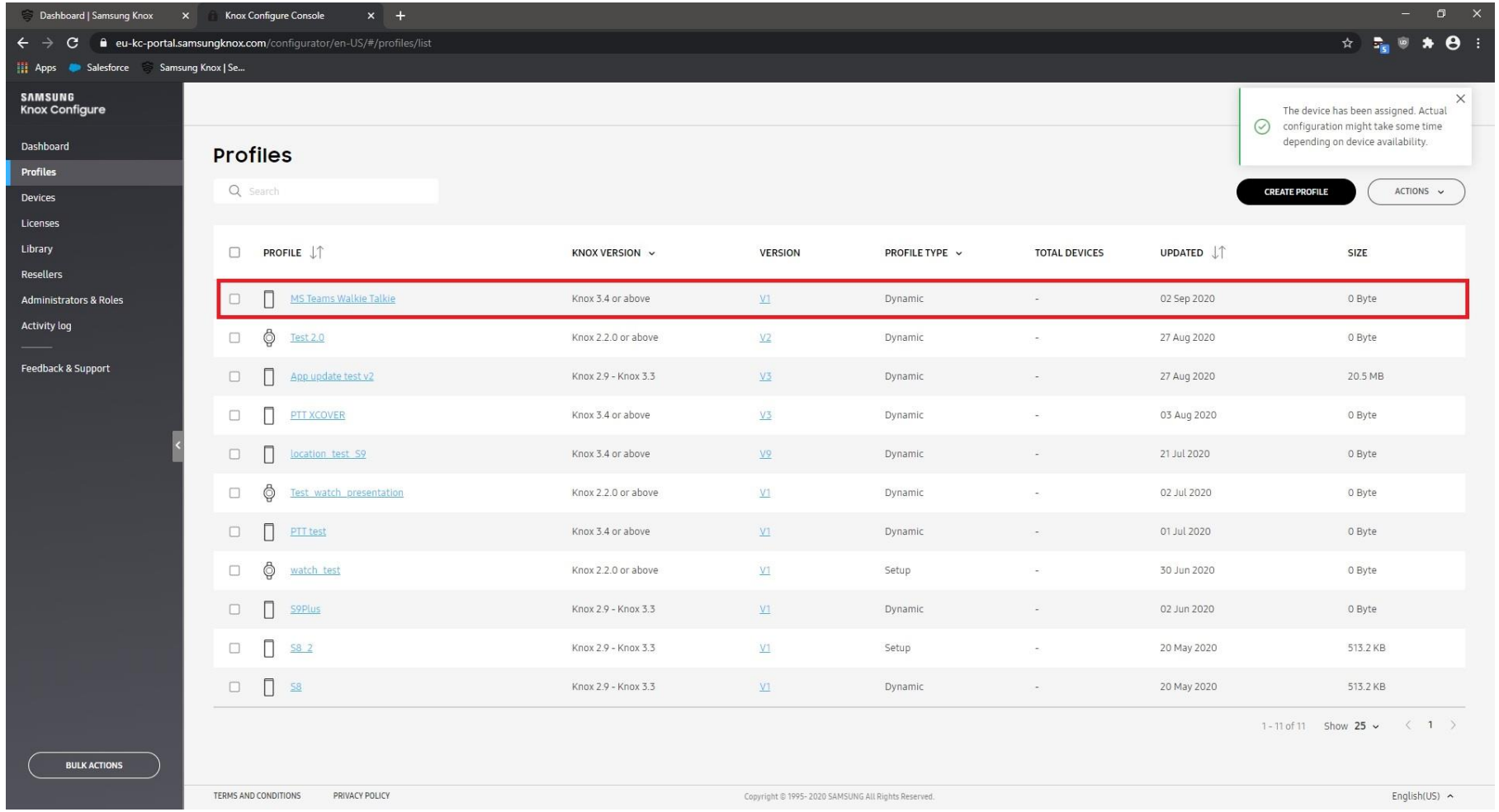
Now, choose devices on which you want to push your profile. Then click on “SELECT LICENSE” button to continue.

Pushing to proper devices



Choose your license. Make sure that you have enough free seats for your devices. Then click on the “DONE” button.

Pushing to proper devices



Now you can see that your newly created profile was pushed to chosen devices.

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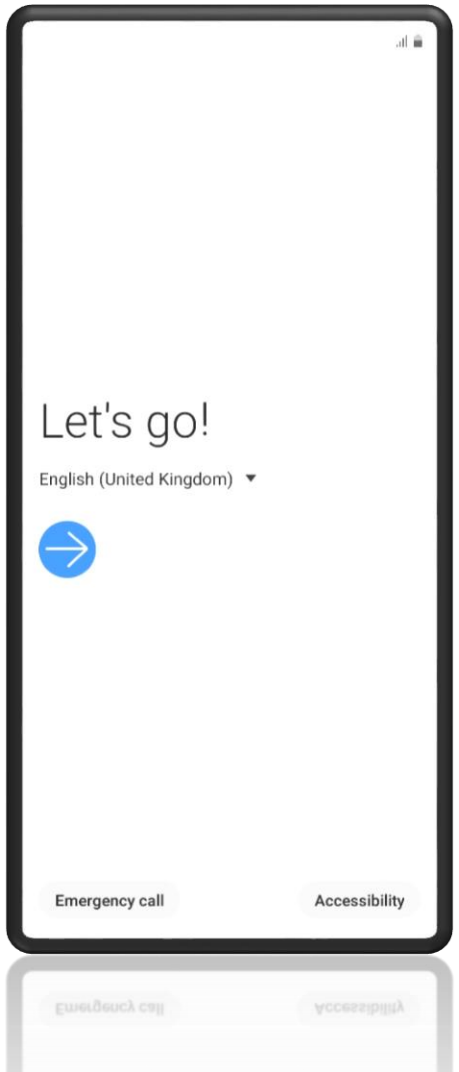
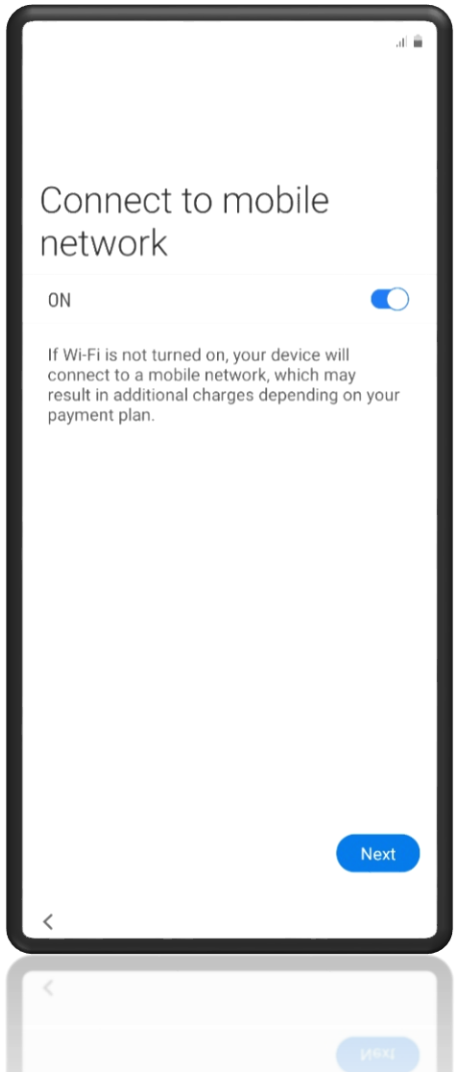
Device setup

Initial configuration



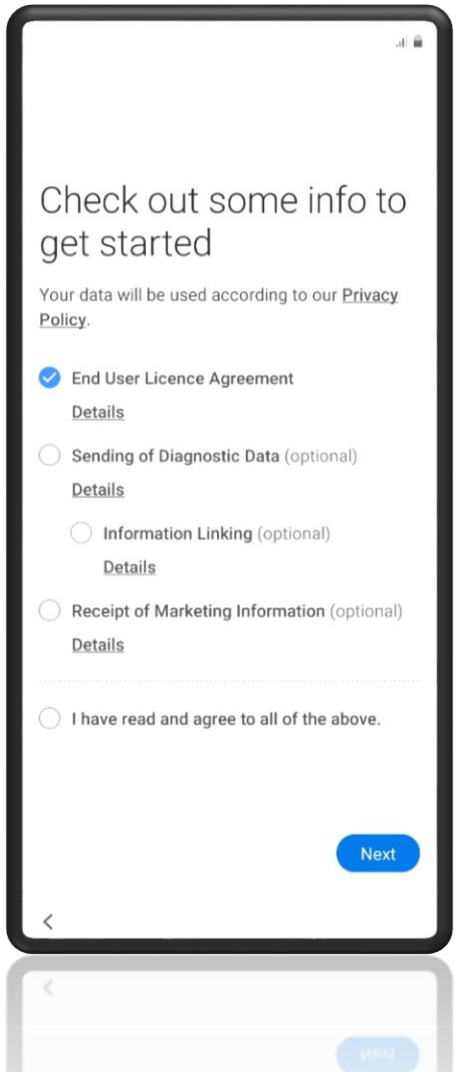
Launch your XCover Pro device and tap on the blue arrow to move forward to the next section.

Initial configuration



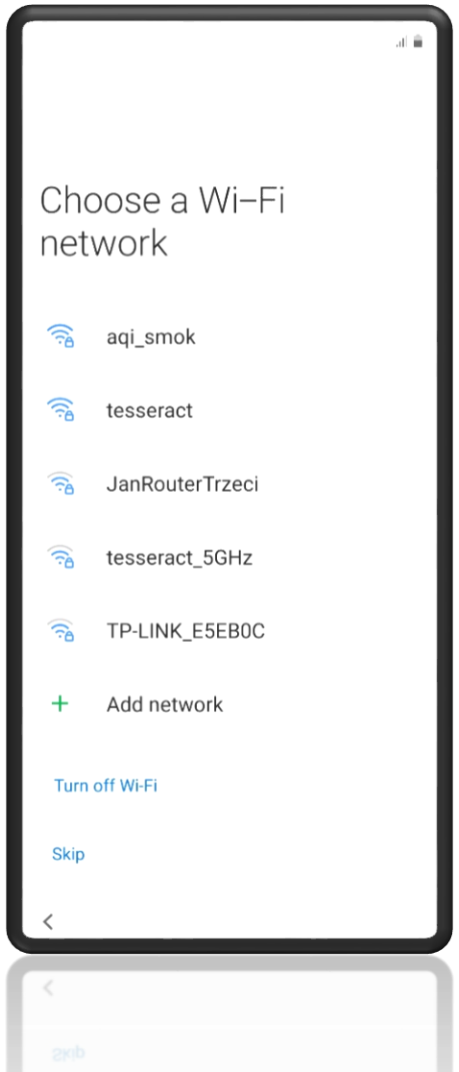
If you want to use Mobile Data for network connection remember to turn it on at this point. Click “Next” to move forward.

Initial configuration



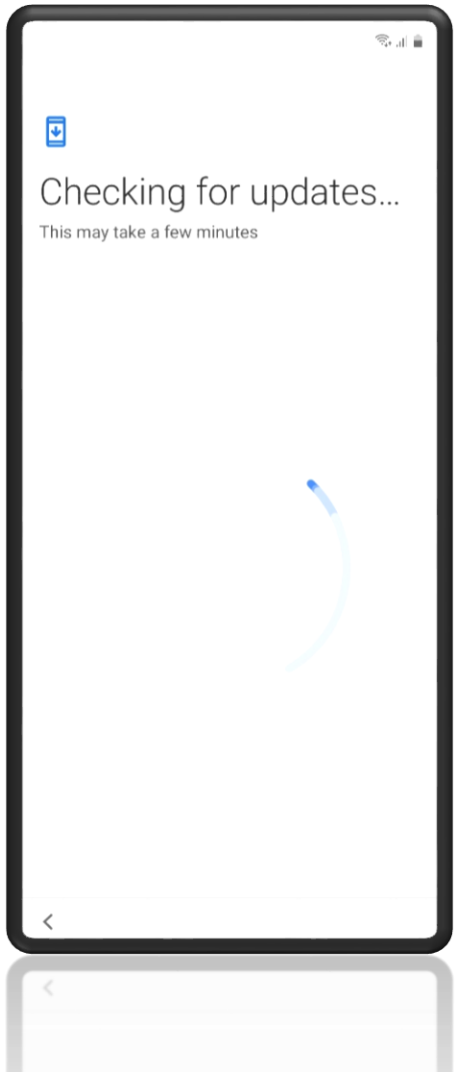
Mark the appropriate option to agree with the license terms and click “Next” to move forward.

Initial configuration



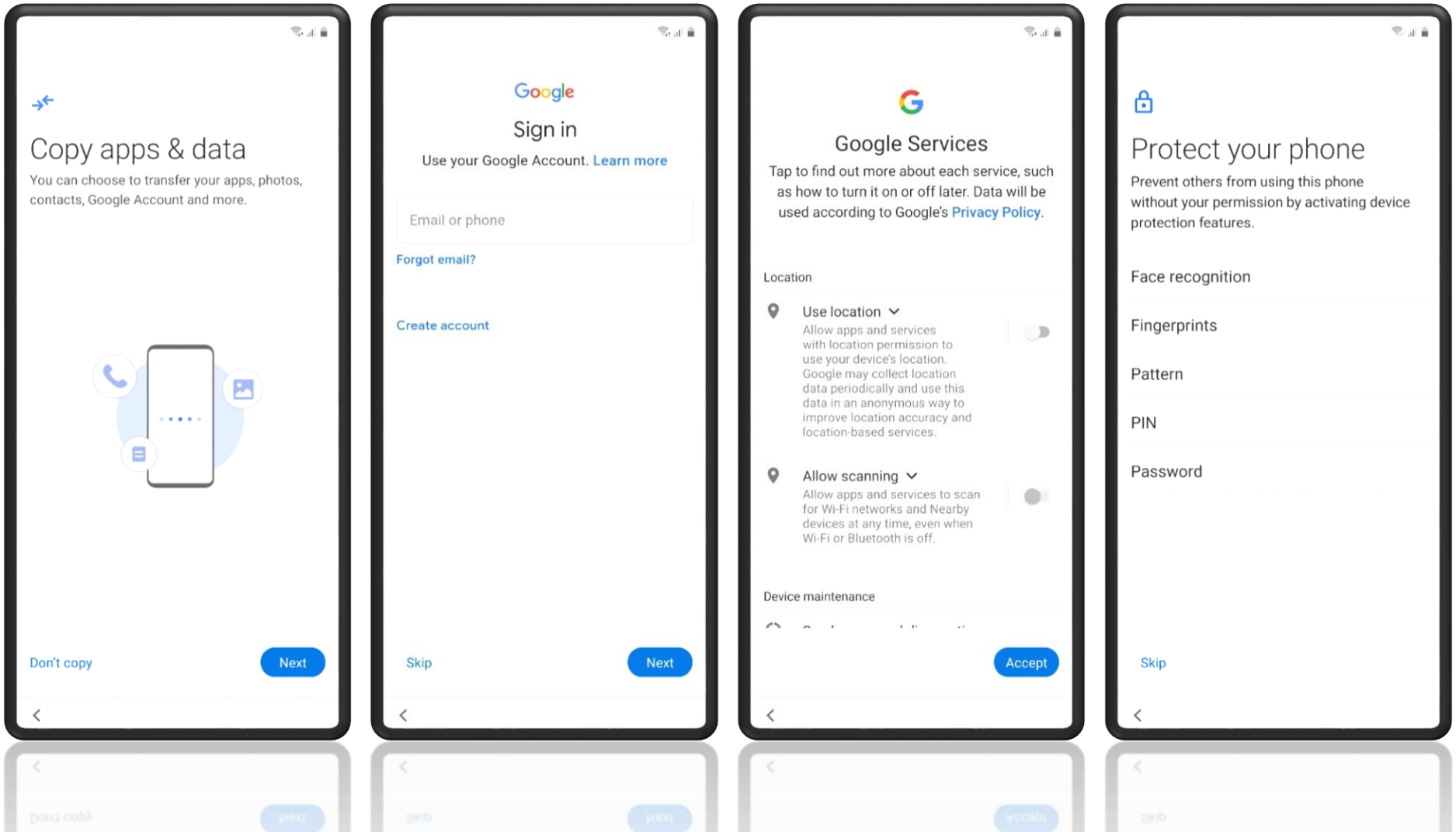
If your KC profile has a few APKs included, it will be easier to download them via WiFi connection. Choose the desired network to connect and click “Next” to move forward.

Initial configuration



If you are connected to any network (via Mobile Data or WiFi), the device will check for security updates at that point.

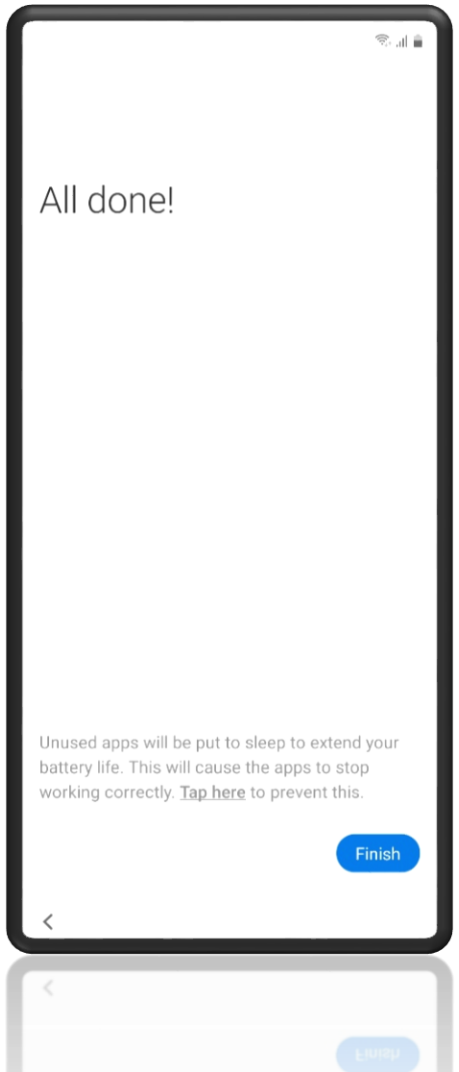
Initial configuration



Now, please go through basic Android settings. Here you will be able to add your Google account if needed, set up security options, etc.

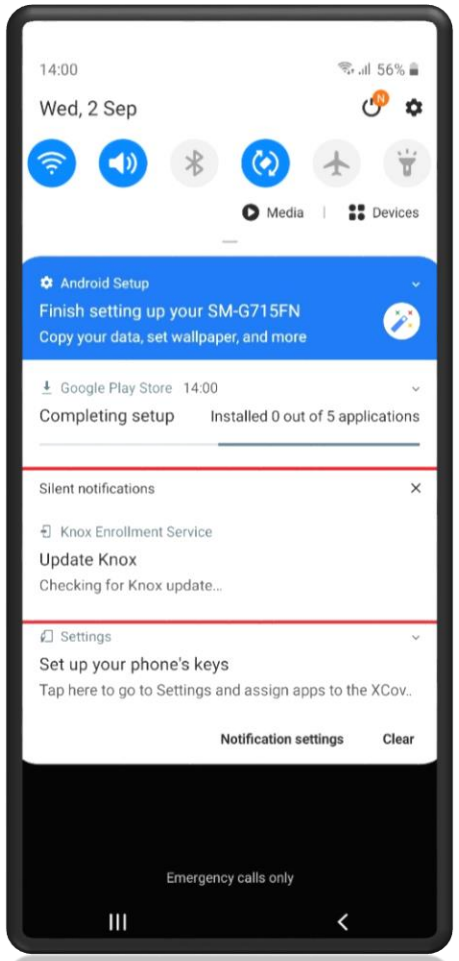
Please note that this stage can be skipped by selecting "Skip Setup Wizard" in the KC profile.

Initial configuration



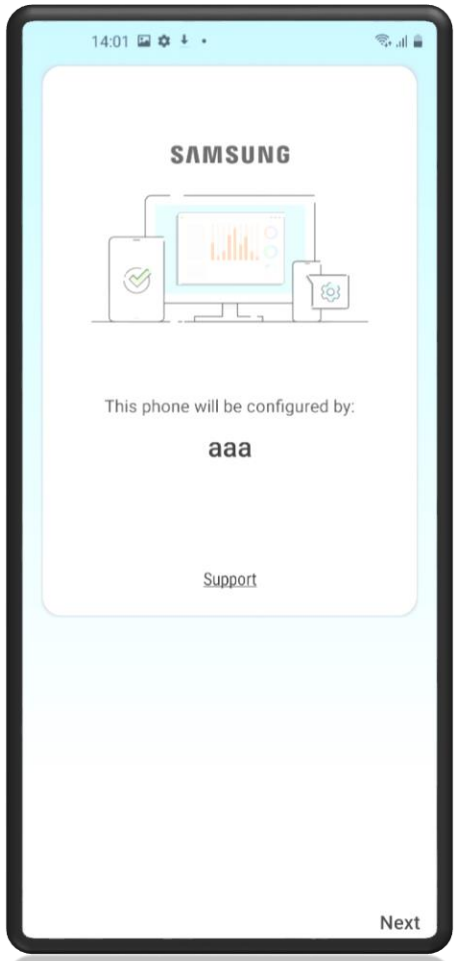
When everything is properly set up, you will see the “All done!” screen. Tap on the “Finish” button to end the initial configuration.

Initial configuration



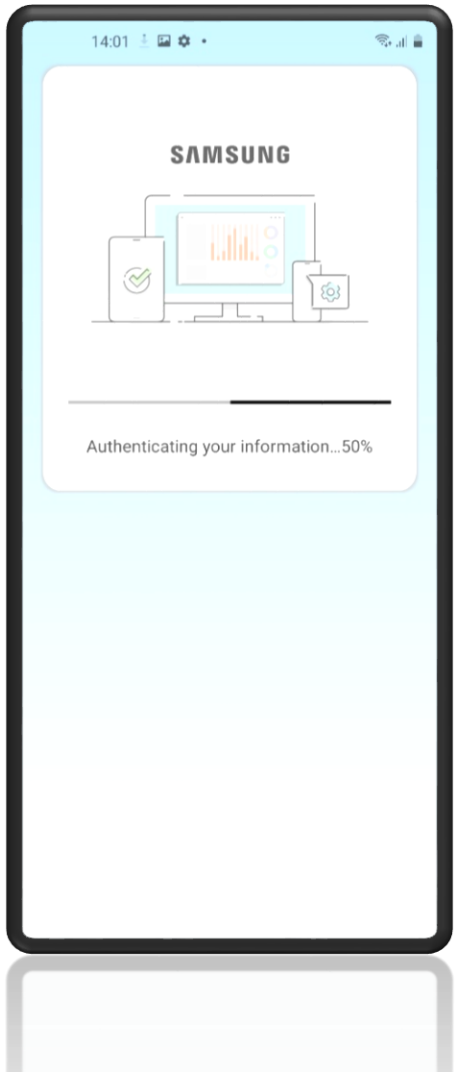
Now, if your device is connected to the network it will automatically receive pushes with your KC profile. There will be silent notifications from Knox for these.

Initial configuration



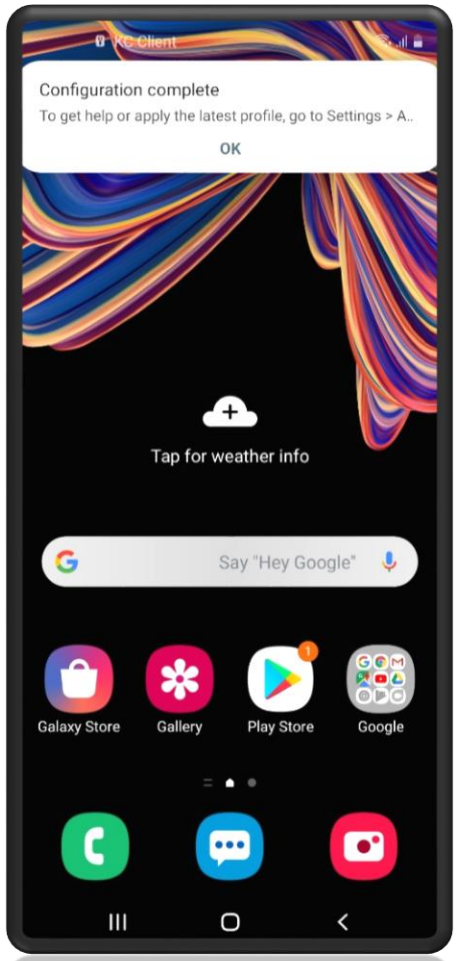
Later, after notifications, you will see your KC profile screen with the initial configuration. The look of it is based on settings which you have determined in the KC console. Tap on “Next” to move forward.

Initial configuration



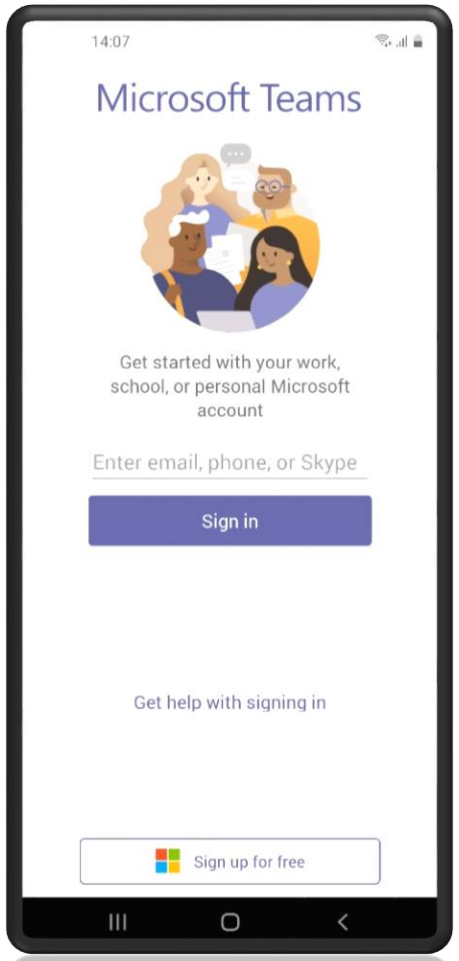
When you agree with all the information provided in the initial KC configuration screen, you will see download and installation progress. The estimated time depends on how much data is in profile and the number of apps that need to be installed.

Initial configuration



When done, you will receive a popup notification informing you that the latest profile has been applied. You can also do it manually by going to Settings > About Phone > Software Information > Knox Configure > Apply latest profile.

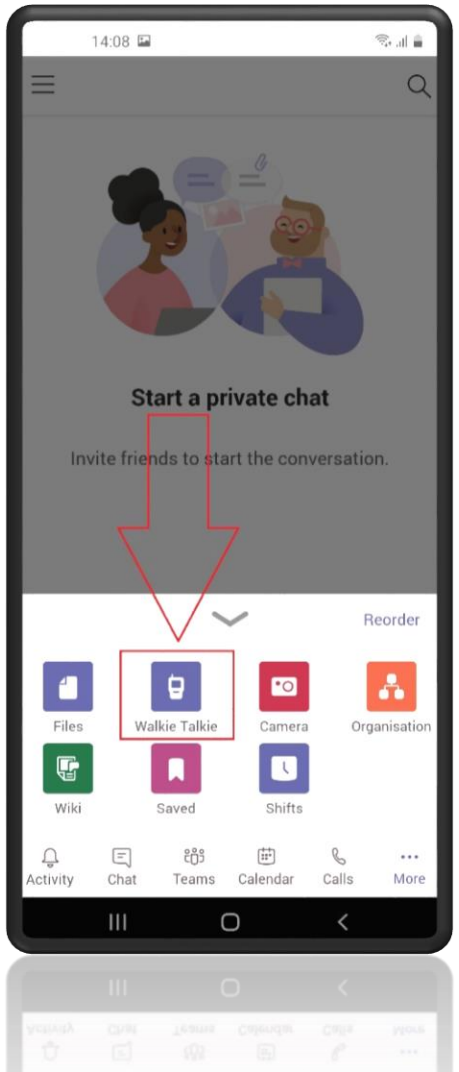
Setting up MS Teams



Now, at this point you can install MS Teams from the source provided in the KC profile or launch the installed one (if provided by APK in profile).

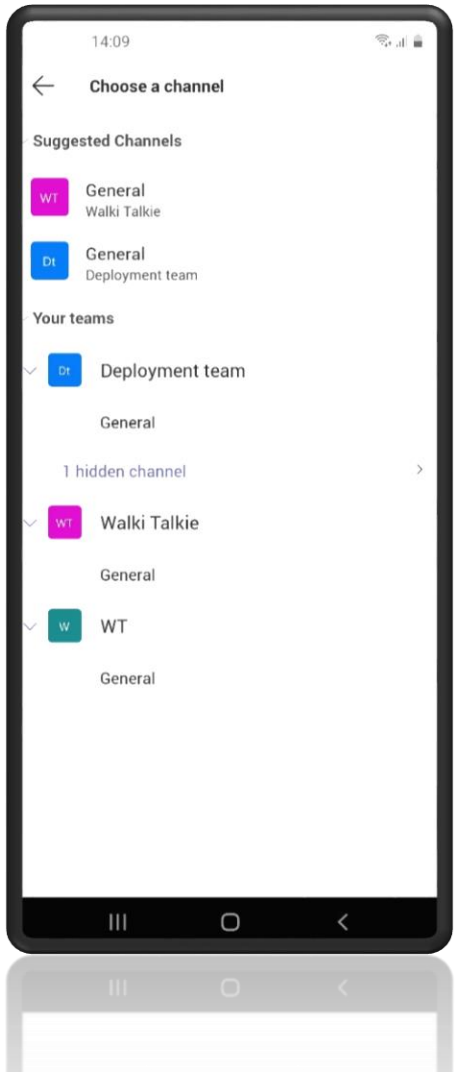
After doing it please provide your Microsoft account login. In most cases it is *login@domain.com*. Then tap on "Sign in" and provide your password to finish the login process.

Setting up MS Teams



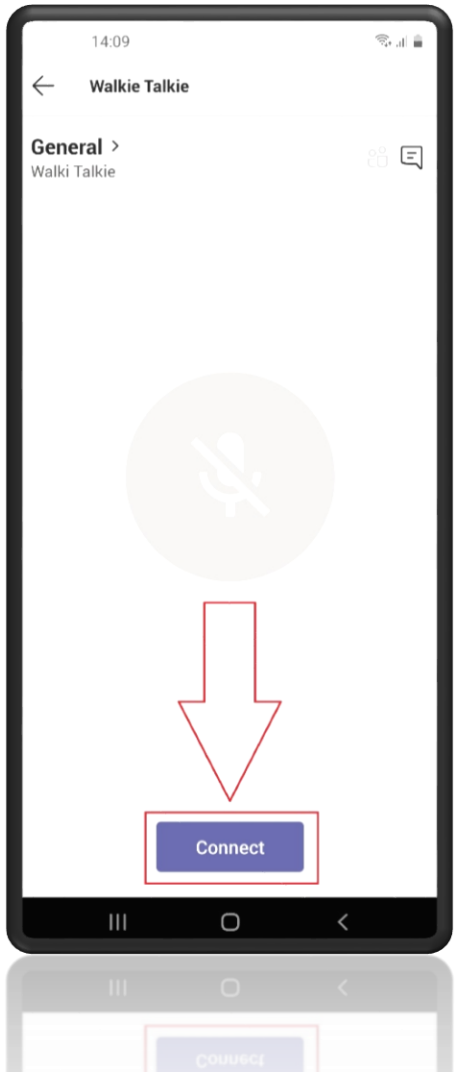
To launch Walkie Talkie, tap on the three dots with the "More" option and choose the "Walkie Talkie" function.

Setting up MS Teams



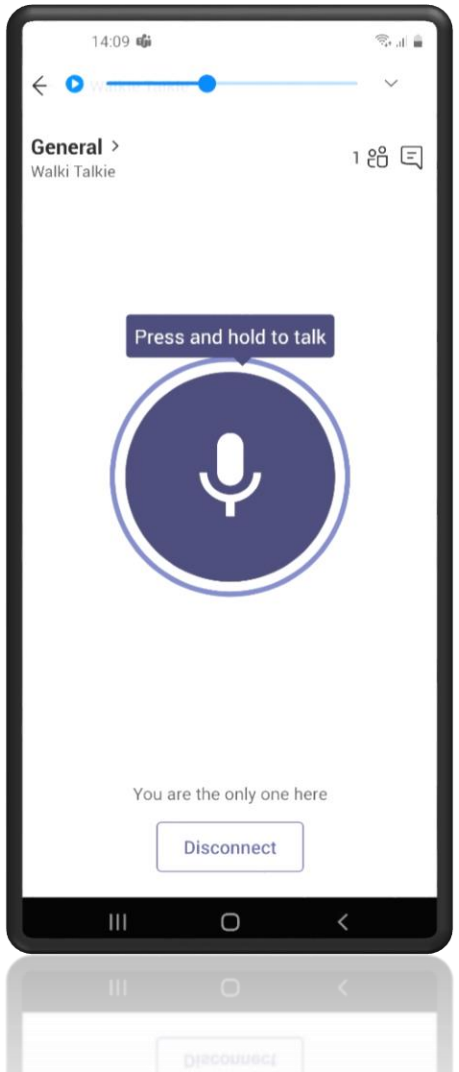
To talk with others, please choose the proper channel by tapping “Channel” and choosing your desired one. You can also create a new one here.

Setting up MS Teams



The last thing to do is to tap on the “Connect” button. This will connect you with the proper channel. The button will be available when the device is connected to a network.

Using Walkie Talkie with XCover key



Now using XCover button (PTT) you can easily talk with others available on your channel. To talk, press and hold the XCover button. When finished, release it. You will hear a characteristic sound when the button is pressed and released. This function will also work when the phone is locked and the screen is turned off.

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All done!